

## Local references



Financé par Democracy Reporting International



Financé par IBF International Consulting



La Douane Tunisienne



Chambre Syndicale Nationale des Etudes, Conseils et Formation  
Financé par AHK Tunisie



Centre International des Technologies de l'Environnement de Tunis



CTF-Compagnie Tunisienne de forage



Centre Informatique du Ministère de la Santé



Centre National de Formation et de Perfectionnement  
Financé par UNICEF



## Local references



Faculté des Sciences  
juridique économique et  
de Gestion de Jendouba



الشركة الوطنية للبنك الحديدية التونسية  
SOCIÉTÉ NATIONALE DES CHEMINS DE FER TUNISIENS

Chambre Tuniso-Française  
de Commerce et d'Industrie



INSPIRING  
**Tunisia**  
Office de tourisme



Société nationale d'exploitation  
et de distribution des eaux



MINISTÈRE DES TECHNOLOGIES DE LA  
COMMUNICATION



ديوان الطيران المدني والطارات  
OFFICE DE L'AVIATION CIVILE ET DES AEROPORTS



REPUBLIQUE TUNISIENNE  
**MESRS**  
Ministère de l'Enseignement Supérieur  
et de la Recherche Scientifique



المدرسة الوطنية للمالية  
Ecole Nationale des Finances

## International Références



Centre International de  
Développement pour la  
Gouvernance Locale  
Innovante



INTERNATIONAL FORUM  
FOR ISLAMIC DIALOGUE  
المركز الدولي للحوار الإسلامي



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2018/2019/2020/2021/2022



# UNDP

## SIT E-learning Solutions

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**Acquisition Date:** 7-12-2022

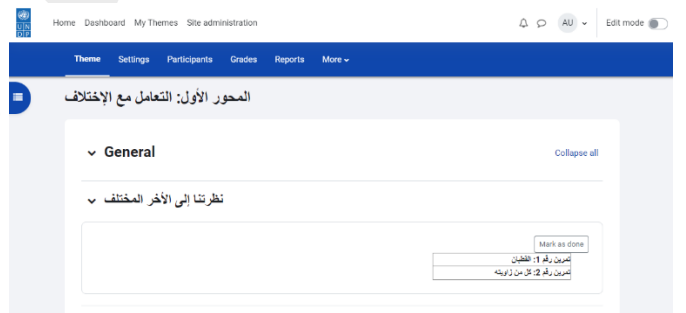
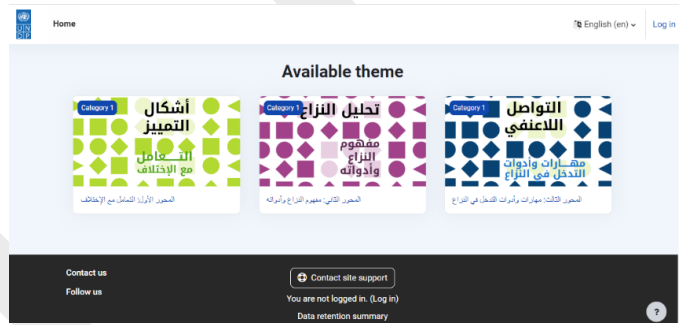
**Expected Duration:** 6-05-2023

# Project Description

following an international call for tenders launched by UNDP Lebanon, SIT Elearning Solutions was selected to carry out a project entitled: "Design, development, and learning experience of the peace building toolbox (digitalization)"

The objective of this project is to develop digital learning content and learning platforms, and the mission of SIT is as follows:

- Design and develop a bug-free, easy-to-manage, user-friendly and responsive web application/learning platform for teachers and facilitators to access the various content and activities designed and developed by the project
- Provide all related resources and content needed for the toolkit
- Configure, develop and implement materials on the learning platform and provide all platform-related resources in addition to training materials



## GIZ Tunisie

### SIT E-learning Solutions

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**Acquisition Date:** 02/11/2022

**Expected Duration:** 6 mois

## Project Description

Following a notice of consultation launched by the GIZ, the latter chose the company SIT Elearning Solutions to accomplish the mission of "Digitalization of 11 training materials".

During this mission SIT was mandated to carry out the following work:

- Digitally reproduce the content of the 11 training materials
- Design and integrate multimedia content to ensure the interactivity of online training modules
- Design an educational ribbon adapted to the type of training (soft skills training or business training)
- Include questionnaires or quizzes at the end of each chapter of each training in order to assess the achievements of the people trained
- Design of a nominative participation certificate
- Integrate digital training modules/materials into the CFAD platform

# COMAR

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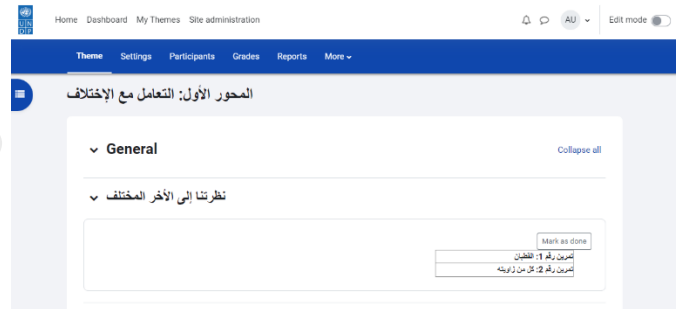
**Acquisition Date:** 02/11/2022  
**Expected Duration:** 6 mois

## Project Description

Comar insurance has chosen SIT to assist it in the deployment of its Digital transformation project for its training and skills development process.

The project is composed of:

1. Putting an educational platform online for the distance training of its branch network and its staff.
  2. The pedagogical design (instruction design) and the realization of an elearning course which will be hosted on the platform.
- Maintenance contract



# UPU Universal Postal Union

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**Acquisition Date:** 01-02-2022  
**Expected Duration:** 12 months

## Project Description

SIT Elearning Solutions was selected, after a call for proposal launched by the UPU, for a project entitled 'Transformation of scripted courses with Adobe Flash in HTML5 format via the Articulate StoryLine 3 tool

Indeed, **SIT** will transform 44 courses scripted with Adobe Flash into eLearning format, via the Articulate StoryLine authoring tool



# NCSC

## National Center For State Courts

### SIT E-learning Solutions

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## Client Details

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**Acquisition Date:** 27-04-2022  
**Expected Duration:** 6 months

## Project Description

Within the framework of the ILAC Administrative Justice Strengthening Demonstration Project, NCSC solicited the services of SIT, to accomplish these tasks:

- Advise NCSC to improve the course and make it more attractive, digestible and fluid.
- Design and produce the module and evaluations.
- Integrate the module on the e-learning platform of the Administrative Tribunal.
- Transfer all sources and technical documentation to the Administrative Tribunal.



# BH Bank

**SIT E-learning Solutions**

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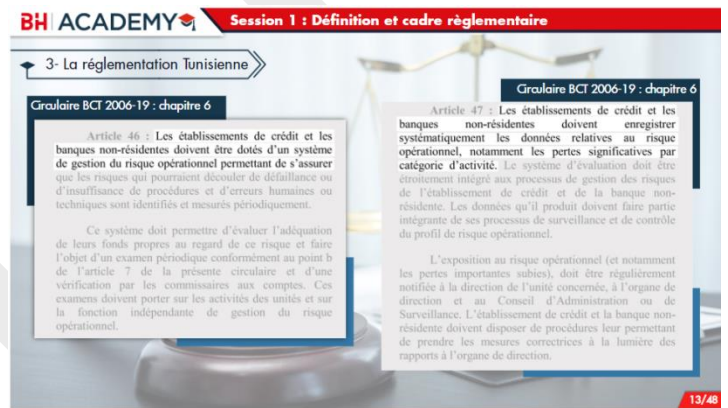
**Acquisition Date:** 2022

## Project Description

SIT E-learning solutions was selected, for the second time after a call for proposal launched by the BH Bank, for a project entitled 'Realization of interactive digital learning courses (design of E-learning modules).

The project consists of the development mission, scripting, and production of a SCORM standardized, digital, and interactive educational content, covering the six following themes:

- Sales techniques
- The bank's products
- Managerial techniques
- Operational risks
- Foreign exchange regulations
- Foreign trade



# BNI

Banque nationale d'investissement

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**Acquisition Date:** 2022

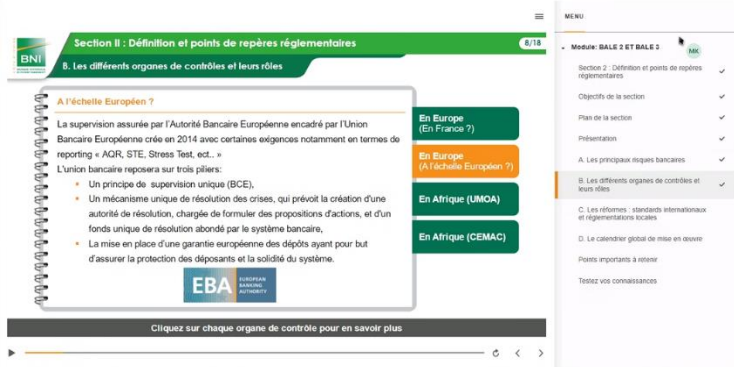
In consortium with SWA

## Project Description

BNI, Following the success of its first project with SIT Elearning Solutions has chosen to extend its project for the second time with SIT.

The project focused on:

- The development of a profiling tool (psychometrics) integrated into the platform.
- LDAP configuration with the moodle platform (in Import & Export)
- Writing and production of 3 elearning courses.
- A maintenance contract (preventive and curative).



## PARD 3

Program in support of the decentralization reform

**SIT E-learning Solutions**

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## Client Details

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**Acquisition Date:** 2022

## Project Description

Following a consultation notice, and within the framework of the European Union's Institutional Support Programme for the Decentralization process, SIT was mandated to carry out the project of integration of training programs on the taking up of the office, on the platform of the Centre of Training and Support for Decentralization.

The objectives were as follows :

Set up and automation of training management on the CFAD platform.

Integration of each module's media and content, with security, encryption, and size optimization.

- 25 courses
- 400 PDF document





# AVFA

## SIT E-learning Solutions

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**Acquisition Date:** 2022

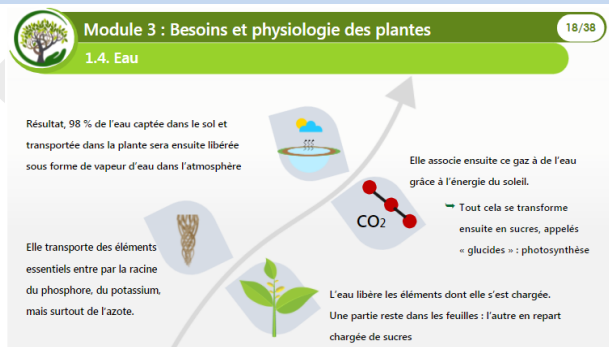
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## Project Description

To implement an agricultural development project named: Facilitating Agricultural Results, Modernization, and educational resources (FARMER), with the aim of strengthening the influence of the Tunisian agricultural ecosystem through the improvement of the extension and training offered by the AVFA, Deloitte wishes to provide distance and mixed training courses on the Training Of Trainers.

And as follows:

- A course focusing on the themes of "Hydroponia" and "Social and Solidarity Agriculture" of which only the first five sections will be delivered remotely, and the rest will be done face-to-face.
- A course on the theme of Social Economy and Solidarity, which will be delivered completely remotely.
- A course on sustainable agricultural development



Les objectifs spécifiques	
<input type="checkbox"/>	○ Définir l'hydroponie
<input type="checkbox"/>	○ Identifier les cultures à planter en hydroponie
<input type="checkbox"/>	○ Différencier entre les systèmes en hydroponie et aquaponie
<input type="checkbox"/>	○ Comprendre le fonctionnement de chaque système et ses composantes
<input type="checkbox"/>	○ Déterminer les besoins des plantes à chaque stades du développement en culture hors sol
<input type="checkbox"/>	○ Enumérer les maladies et ravageurs sur cultures en hydroponie
<input type="checkbox"/>	○ Définir les moyens de lutte contre les maladies et ravageurs
<input type="checkbox"/>	○ Comprendre l'utilité du substrat, son rôle, ses caractéristiques dans le choix du mélange

Plan du cours Hydroponie	
<input type="checkbox"/>	Module 1: Introduction version du (08/03/2022)
	Vous trouverez dans cette ressource la réalisation du module 1 .
<input type="checkbox"/>	Module 2: Les différents systèmes Hydroponiques version du (08/03/2022)
	Vous trouverez dans cette ressource la réalisation du module 2.

# AVFA

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**Acquisition Date: Janvier 2022**

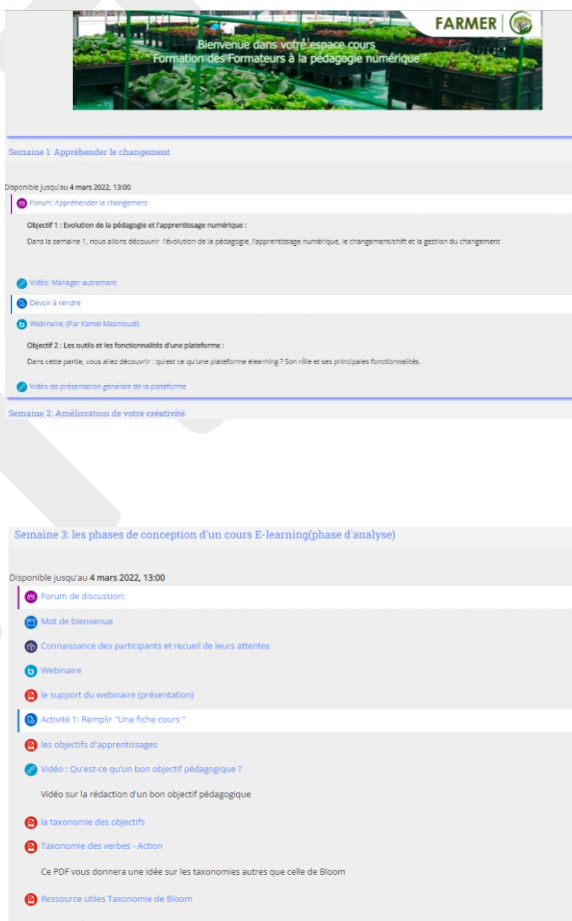
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## Project Description

Intending to strengthen the influence of the Tunisian agricultural ecosystem and in order to implement an agricultural development project called Facilitating Agricultural Results, Modernization, and Educational Resources (FARMER), Deloitte has commissioned SIT for the mission of Training of Trainers.

This project aims to:

- Improve the capacity of the AVFA (the agricultural Extension and Training Agency under the Ministry of Agriculture, Water Resources and Fisheries) to effectively administer and manage its 40 vocational training centers in Tunisia.
- Improve the efficiency of five AVFA vocational training centers by upgrading facilities and equipment and introducing new agricultural techniques into the training they offer.



## PARD 2

Program in support of the decentralization reform

**SIT E-learning Solutions**

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**Acquisition Date:** 2021

## Project Description

Within the framework of the European Union's Institutional Support Programme for the decentralization process, SIT took on a mission that aims at scripting four training modules, to take up the position of computer executives in municipalities, and that of training trainers. Once trained these executives will be part of massive recruitment between 2020 and 2021.

A graphic consisting of a grey rectangular box with a blue gear icon at the top center. Below the gear, the text "PROJECT IN PROGRESS" is written in a bold, black, sans-serif font. The graphic is overlaid on a large, faint, light grey watermark of a stylized 'S' shape.

**PROJECT  
IN PROGRESS**

## INPDP

National Authority for The Protection of Personal Information

### SIT E-learning solutions

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**Acquisition Date:** August 2021

## Project Description

Following a call for tenders issued by the French National Body for the protection of personal data, SIT E-learning Solutions has been selected to take on the project of developing a MOOC about the protection of personal data.

Specifically the following:

- Seven modules of about 5 minutes each
- Designing of support tools with a tutorial for the ones used
- Organization of a validation workshop for the MOOC presentation
- Elaboration of a communication plan with a 3-months implementation program, to be presented at the validation workshop
- Execution of the communication plan and the final mission report.



# DRI

## Democracy Reporting International

**SIT E-learning Solutions**

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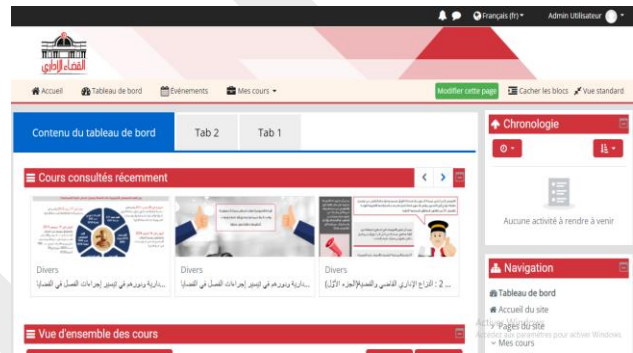
**Acquisition Date:** May 2021  
**Expected Duration:** 6 months

### Project Description

After a competitive bidding by Democracy Reporting International, SIT E-learning Solutions was selected for the deployment of an online training portal.

The goals of this mission were the following :

- Development, configuration, and setting of the Moodle platform to integrate training content, which will be accessible remotely.
- Developing high-quality modules and processing multimedia, interactive activities, videos, serious games, simulations, quizzes, MCQ, or other learning and evaluating scenarios.
- The assistance of "DRI" and "Academy of the Administrative Tribunal" throughout the successful digitizing of their trainings and the skills development process.



# AHK

German-Tunisian Chamber of Commerce and Industry

## SIT E-learning Solutions

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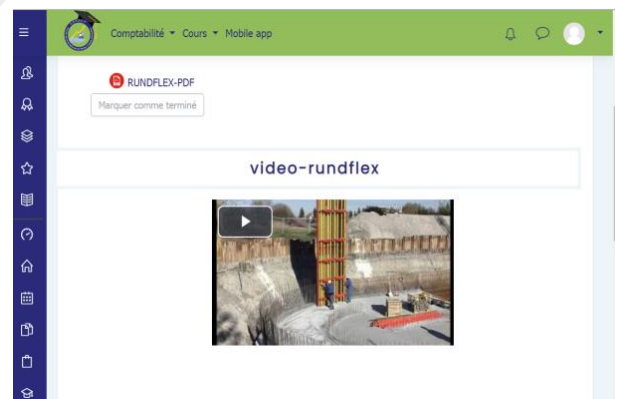
**Acquisition Date:** May 2021  
**Expected Duration:** 3 months

## Project Description

Upon AHK's request (German-Tunisian Chamber of Commerce and Industry), SIT ELearning Solutions took on the task of setting up an online training platform for the Union chamber of training firms.

The mission consisted in the following :

- The development and implementation of an E-learning educational platform:
  - Installation and configuration of the Moodle platform along with the BBB virtual classroom tool.
  - Automation of the email alert notifications outgoing gateway.
- Development of an E-Learning course to train about thirty people on writing/scripting distance learning courses.
- Technical training of three computer specialists on the administration of Moodle.



# ANAPEJ

## National Agency of Promoting Youth Employment

### SIT E-learning Solutions

**Address:** 3, Foundries street. I.Z. Ben Arous 2013 Tunisia  
**Tel:** +216 29 374 545 ; **Fax:** +216 71 388 473  
**Website:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Contact Person:** Mohamedou Abdellahi  
**Phone Number:** 00 222 45 25 32 19  
**E-mail:** [tfeil.ab@gmail.com](mailto:tfeil.ab@gmail.com)

**Acquisition Date:** January 2021  
**Expected Duration:** 3 months

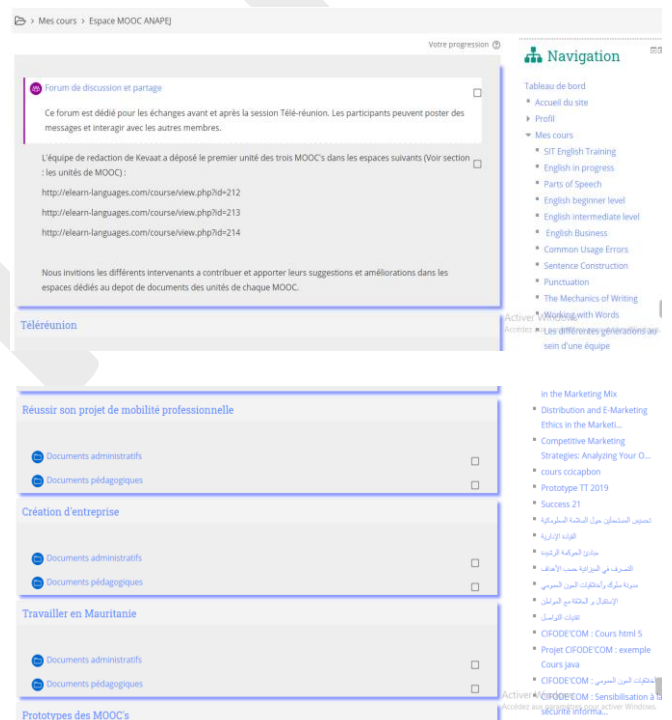
## Project Description

In consortium with the Kevaat, a consulting and training firm, SIT E-Learning Solution created and developed three MOOCs of online training:

- « Business Creation » for returning migrants
- Succeeding its professional project
- Succeeding the professional mobility project in West Africa:  
Cape-Verde, Ghana, Senegal, and Togo

The project team was made up of 5 subject matter experts in content writing based in Mauritania, 6 multimedia engineers, and 3 instructional designers.

This project has a three-month contract duration.



# GIM - UEMOA

**Interbank Electronic Banking Group of the Economic and Monetary Union of West Africa**

**SIT E-learning Solutions**

**Address:** 3, Foundries street. I.Z. Ben Arous 2013 Tunisia  
**Tel:** +216 29 374 545; **Fax:** +216 71 388 473  
**Website:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Contact Person:** Mrs. Marie Tourébenoit  
**Phone Number:** +221 33 869 95 87  
**E-mail:** [mariehelene.benoit@gim-uemoa.org](mailto:mariehelene.benoit@gim-uemoa.org)

**Acquisition Date:** January 2021  
**Expected Duration:** 4 months

## Project Description

Following an international call for tender, SIT E-Learning Solutions has been selected by the IMBG to undertake the project of digitizing its academy and deployment of an e-learning project.

The project consisted of the following :

- Installation, configuration and setting of a Moodle platform in the GIM-UEMOA website with the BBB virtual class on their IT infrastructure.
- Training, skills transfer and assistance of the project team, and the administration of the platform, alongside the creation of manuals and tutorials for the training.
- Pedagogical design of 15 modules, with the transfer of instructional designer skills of 15 writers, as well as tutoring.
- Coaching the trainees on online facilitation and manipulation of the platform to ensure the success of the digitalization project.





# OECD

## Organization for Economic Co-operation and Development

### SIT E-learning Solutions

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**Tel:** +216 29 374 545 ; **Fax:** +216 71 388 473  
**Website:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** OECD  
**Contact Person :** Mme Kenza KHACHANI  
**E-mail :** [kenza.khachani@oecd.org](mailto:kenza.khachani@oecd.org)

**Acquisition Date:** November 2020  
**Phone Number:** +33 1 45 24 16 32

## Project Description

With the aim of spreading and explaining practical knowledge on the use of the "TUNEPS" platform and, ultimately, promoting its adoption by users, the OECD, has selected SIT E-learning Solutions for the following :

- The development of 2 online learning modules about Tunisia's online procurement system « TUNEPS » in the Tunisian Arabic Dialect, one for Tunisian providers and the other for public buyers.
- Developing a French version of the units.
- Making a video in the English language to introduce the process of public purchasing.
- Helping and assisting the TUNEPS Project team to improve its capacity to guarantee a successful launching of the E-Learning platform.



# CSID

## The Center for the Study of Islam & Democracy

### SIT E-learning Solutions

**Address:** 3, Foundries street. I.Z. Ben Arous 2013 Tunisia  
**Tel:** +216 29 374 545; **Fax:** +216 71 388 473  
**Website:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Contact person:** M. Radhouane Masmoudi  
**Phone Number :** +21671950433  
**E-mail :** [masmoudi@csidtunisia.org](mailto:masmoudi@csidtunisia.org)

**Acquisition date:** November 2020  
**Duration :** 4 months

## Project Description

Succeeding a direct deal with CSID, SIT E-learning Solutions has been selected to assist with the successful implementation of an online training platform :

The project covered the following:

- The installation, setting, and configuration of the pedagogic platform.
- Automating (scripting) the different platform administration functions such as:
  - The notifications
  - The alerts
  - The welcome & enrollment packages
  - The training certificates
- Administrators' training
- Training of trainers and tutors
- Administrating the Cloud server, architecture, security, etc...
- Administrating the training courses and the platform for three months.
- Basic integration (without specific coding) of the Zoom tool into the Moodle platform.



# CITET

## International Center For The Environment Technologies of Tunis

**SIT E-learning Solutions**  
**Address:** 3, Foundries street. I.Z. Ben Arous 2013 Tunisia  
**Tel:** +216 29 374 545 ; **Fax:** +216 71 388 473  
**Website:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

### Client Details

**Contact person:** M. Kamel Saidi  
**E-mail:** [formation@citet.nat.tn](mailto:formation@citet.nat.tn)  
**Phone Number:** +216 71 206 766  
+216 50 843 949

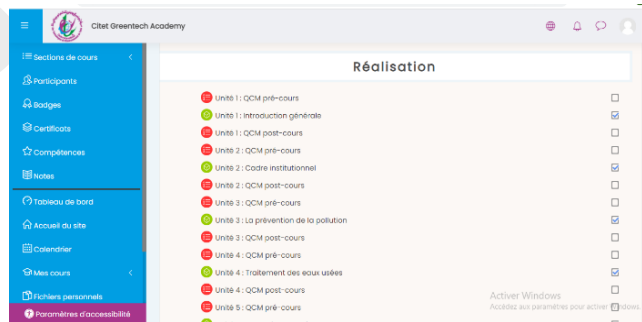
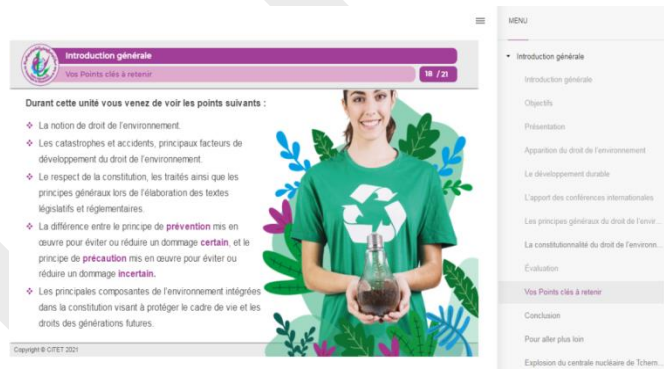
**Acquisition Date:** October 2020  
**Delivery Date:** May 2021

### Project Description

Following a national call for tender, SIT E-learning solution has been selected by the CITET, to support them during the deployment of an online training portal.

The project consisted in :

- Setting up an E-learning solution, as it happens MOODLE 3.9
- Setting up and integrating the virtual classroom, for which we have chosen BBB « Big Blue Button »
- Content creation and development of two online modules themed as follows :
  - The study of the impact on the environment
  - The environmental regulation
- The training and the skills transfer to the training department of the CITET, alongside manuals and tutorials to use the platform.
- Training a team of trainers on digital pedagogy and the best practices of online tutoring.



SIT E-learning solution was committed to assist the CITET for better exploitation of the platform and to ensure the Academy's E-learning project success.

# UNICEF Tunisia

**SIT E-learning Solutions**

**Address:** 3, Foundries street. I.Z. Ben Arous 2013 Tunisia  
**Tel:** +216 29 374 545 ; **Fax:** +216 71 388 473  
**Website:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Contact Persons:**

- Mr. Ramzi Souissi (UNICEF): +216 99 131 135
- Mr. Kamel Hajjem (CENAFOP): +216 29770631

**Acquisition Date:** September 2020

**Expected delivery date:** June 2021

## Project Description

UNICEF assigned SIT E-learning solutions to:

- Set up a pedagogical platform for online training for the National Training and Development Center (CENAFOP) of the Ministry of Education. The project consists of the installation, configuration, and setting up of the last version of Moodle with the integration of the videoconference tool BBB « Big Blue Button ».
- The content writing, Instructional designing, and production of 12 units targeting pre-school teachers and teacher trainers.

The courses are in the Arabic language and are rolled out in the form of a pedagogical ribbon, Mooc, with an average of eight weeks of distance training.

For this project, a team of 16 experts in the field, supported by 6 multimedia integrators and a project manager, has been put in place.



# Knowledge One

## SIT E-learning Solutions

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**Tel:** +216 29 374 545 ; **Fax:** +216 71 388 473  
**Website:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Contact Person:** José Alamo  
**E-mail:** [jose.alamo@knowledgeone.ca](mailto:jose.alamo@knowledgeone.ca)  
**Phone Number:** 514.989.1616 #105

**Acquisition Date :** 2020  
**PS: Contract Cancelled kindly due to scope changing**

## Project Description

After an international call for tender, SIT E-learning solutions was selected by the Knowledge for :

- The digitalization of the Western University's Courses (Alberta, Canada)
- The instructional design and the development of seven subjects for better preparation for the school start of September 2020

14 Tunisian experts, 7 media specialists, and 2 senior executives, one from Tunisia and the other from Montreal, were dedicated to the instructional design of this project.

**PS: friendly cancellation and scope changing**

**Class Poll #01**  
Instructions: Put your answers into the polls tab

**Question:** Consider  $[\text{Co}(\text{NH}_3)_6]^{2+}$  and  $[\text{Co}(\text{NH}_3)_6]^{3+}$ . One is blue, and the other is orange. Which statement is correct?

A  $[\text{Co}(\text{NH}_3)_6]^{2+}$  is orange.  
B  $[\text{Co}(\text{NH}_3)_6]^{3+}$  has a smaller  $\Delta_o$ .  
C  $[\text{Co}(\text{NH}_3)_6]^{3+}$  absorbs a longer wavelength of light.  
D None of the above.

Western University

Science Lab.com  
Chemicals & Laboratory Equipment

Material Safety Data Sheet  
+/-Limonene MSDS

Section 3: Hazards Identification

**Potential Acute Health Effects:**  
Extremely hazardous in case of eye contact (irritant), of ingestion. Very hazardous in case of skin contact (irritant), of inhalation. Inflammation of the eye is characterized by redness, watering, and itching. Skin inflammation is characterized by itching, scaling, reddening, or, occasionally, blistering.

**Potential Chronic Health Effects:**  
Extremely hazardous in case of eye contact (irritant), of ingestion. Very hazardous in case of skin contact (irritant), of inhalation. CARCINOGENIC EFFECTS: Not available. MUTAGENIC EFFECTS: Not available. TERATOGENIC EFFECTS: Not available. DEVELOPMENTAL TOXICITY: Not available. Repeated or prolonged inhalation of vapors may lead to chronic respiratory irritation.

# BH Bank

## SIT E-learning Solutions

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**Website:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Contact Person :** Walid Elfalah  
**Phone Number:**+216 56 797 956  
**E-mail :** [walid.faleh@bhbank.tn](mailto:walid.faleh@bhbank.tn)

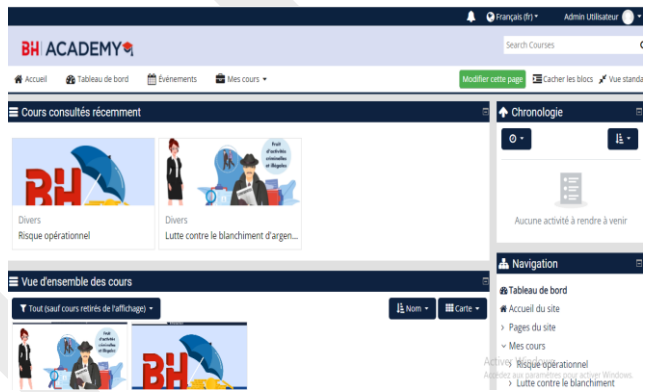
**Acquisition Date :** June 2020  
**Delivery Date :** June 2021

## Project Description

As part of the provision of an E-Learning platform on a BH-only server, the BH Bank selected SIT E-learning solutions for the implementation and administration of interactive digital learning courses to be integrated on the platform for the benefit of its staff.

SIT E-learning solutions is therefore mandated to:

- The configuration, set-up, and customization of an E-learning platform that supports the international SCORM standard and its hosting.
- The development, scripting, and production of interactive digital educational content for three themes:
  - Anti-Money Laundering
  - Compliance
  - IT security
- Integration of digital interactive courses on the SCORM-compliant E-learning platform
- Support and assistance for proper usage of the platform.



## Amen Bank

### SIT E-learning Solutions

**Address:** 3, Foundries street. I.Z. Ben Arous 2013 Tunisia  
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**Website:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

### Client Details

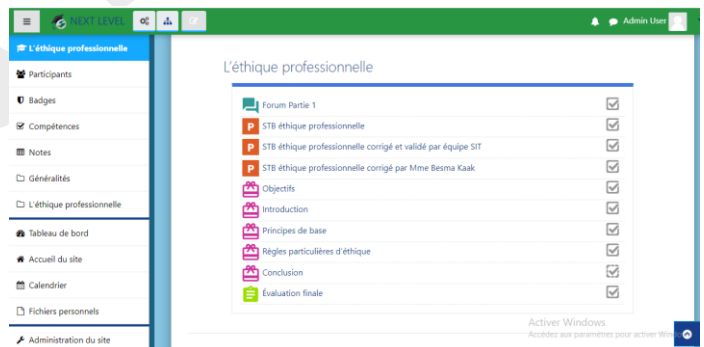
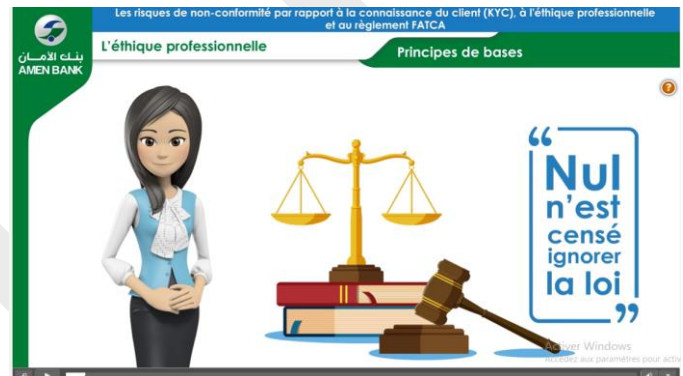
**Contact Person:** M. Anis Brahem  
**E-mail:** [anis.braham@amenbank.com.tn](mailto:anis.braham@amenbank.com.tn)  
**Phone Number:** +216 58 366 223

**Acquisition Date:** August 2019

### Project Description

Following a Request for proposals, the Amen Bank has hired SIT E-learning solutions to implement a project that consists in :

- The installation and setup of the Moodle platform (the latest version).
- The setting of the platform according to the Amen Bank's needs.
- Infographic personalization of the platform.
- Instructional design of three training courses as MOOC format videos.
  - The domiciliation procedure for foreign trade titles
  - Regulated accounts
  - The risks of non-compliance 'KYC sheet, Fatca'



# Multimedia School of Paris

## SIT E-learning Solutions

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**Website:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Contact Person :** Tess Navarro  
**Phone Number:** 0033 06 42 43 47 86  
**E-mail:** [tess.navarro@aureacom.com](mailto:tess.navarro@aureacom.com)

**Acquisition Date:** January 2020 – May 2021

## Project Description

The Multimedia School of Paris has directly assigned SIT E-learning solutions with an annual contract to digitalize 3 teaching modules:

- Marketing
- Artistic Director
- Motion design

Which consisted of 33 lessons in 32 learning weeks divided as follows :

- After effect
- Nudge Marketing
- Advertising and Communication culture
- Etc.....

SIT E-learning solution allocated a team of 8 experts in content writing & Subject Matter, 3 instructional designers, 6 multimedia integrators, and 2 linguistic editors to undertake this project throughout the contract year.





# Tunisie Telecom

**SIT E-learning Solutions**

**Address:** 3, Fonderies street I.Z. Ben Arous 2013 Tunisia  
**Tel:** +216 71 388 471/+216 29 374 545; **Fax:** +216 71 388 473  
**Website :**[www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Contact Person :** Mohamed Chamgui  
**Phone Number :** (+216) 98 515 019  
**E-mail :** [Mohamed.Ghamgui@tunisiatelecom.tn](mailto:Mohamed.Ghamgui@tunisiatelecom.tn)

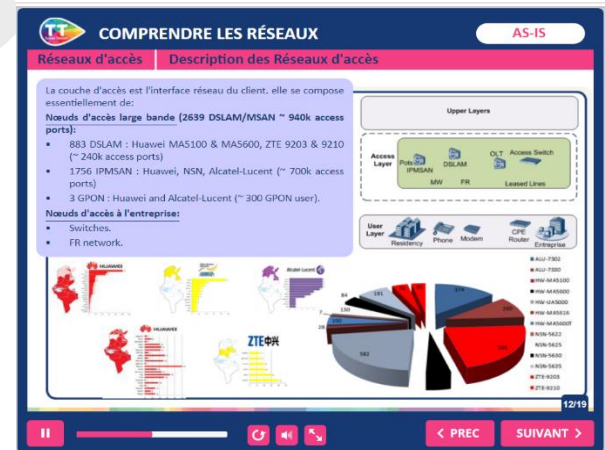
**Date of acquisition :** December 2020

## Project Description

Tunisia Telecom selected SIT Elearning Solutions for the scripting, production of the three modules in SCORM formats and installation of the various resources on the Tunisia Telecom platform:

These courses cover the following:

- Understand networks
- Test and measure copper twisted lines
- Monitoring and control of construction sites



# Tunicod-Academy Smart Tunisia Technopole

## SIT E-learning Solutions

**Address:** 3, Foundries street. I.Z. Ben Arous 2013 Tunisia  
**Tel:** +216 29 374 545 ; **Fax:** +216 71 388 473  
**Website:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

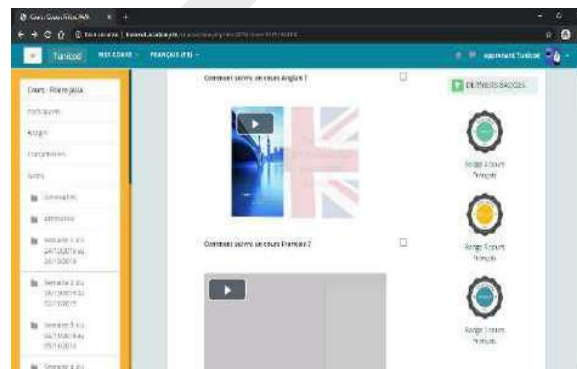
## Client Details

**Contact Person:** Fayçel Saadlia  
**E-mail:** [allouchfaycal@gmail.com](mailto:allouchfaycal@gmail.com)  
**Phone Number:** +216 97985221

**Acquisition Date:** May 2019 To January 2020

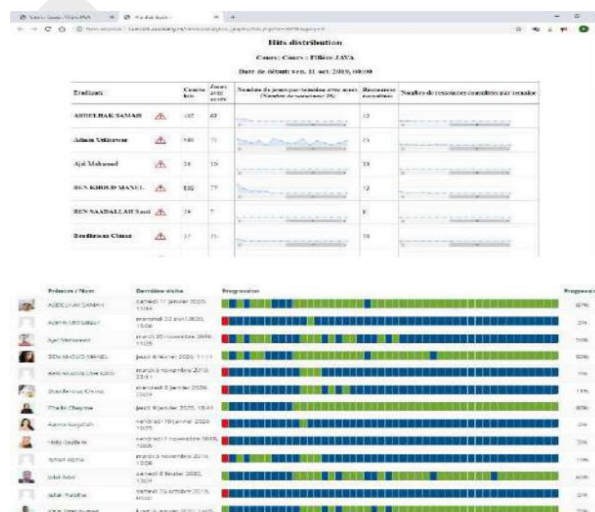
## Project Description

After an international call for tender launched by the German cooperation (GIZ) to promote personal development and employability, SIT E-learning solutions has started working on the installation, configuration, and setting of an e-learning platform, Moodle, with the integration of learners profiling system.



The project consists of the training in IT:

- The selection of 500 candidates out of 1230 through a profiling system.
- The online training in 6 IT specialties. About 360 online courses (web, system, Java, SAP, Oracle, and testing, ...)
- Putting out online 12 courses, covering the development of soft skills like teamwork, communication, self – confidence and leadership.
- In addition to linguistic proficiency in both French and English.



# SAGEMCOM

**SIT E-learning Solutions**

**Address :** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel:**+216 29 374 545; **Fax:** +216 71 388 473  
**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail :** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

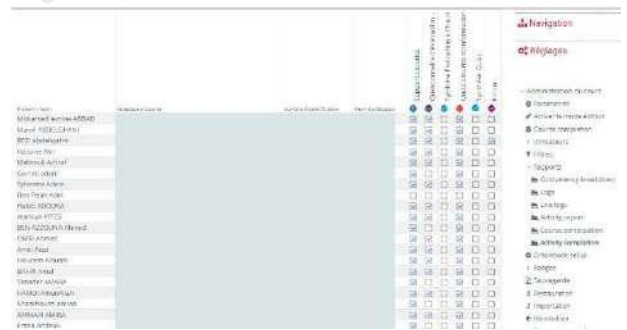
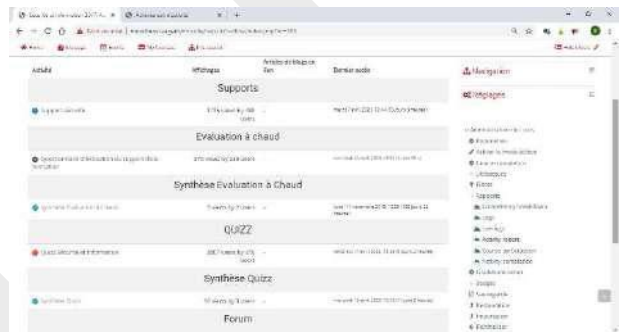
**Contact Person:** Mehdi Ben Abdallah  
**Phone Number:** +216 50 544 556  
**E-mail:** [mehdi.ben-abdallah@sagemcom.com](mailto:mehdi.ben-abdallah@sagemcom.com)

**Acquisition Date:** September 2019 to January 2020

## Project Description

Sagemcom has been using Moodle since 2009. Having about 200 courses/training modules installed on the platform, Sagemcom has mandated us to:

- Ensure the migration of the platform and the migration of the history (learners, training, results, etc.).
- Ensure the migration of custom Scripts/Programs.
- Ensure the migration of Dashboard reports.



# CIMS

## The Ministry of Health Information Center

**SIT E-learning Solutions**

**Address :** 3, Fonderies street Z.I. Ben Arous 2013 Tunisie  
**Tel:** +216 29 374 545; **Fax:** +216 71 388 473  
**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

### Client Details

**Contact Person:** Mme Houyem Hnia  
**Phone Number:** +21671789855

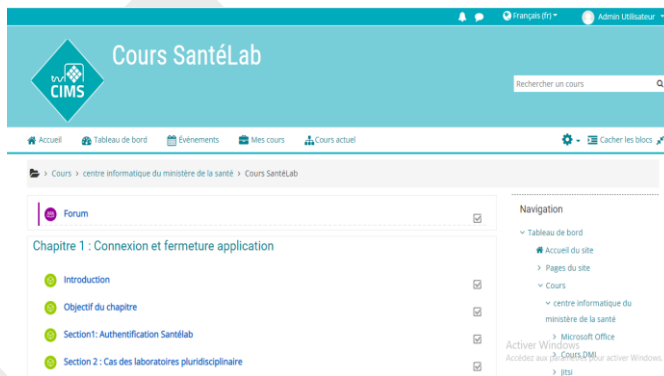
**Acquisition date:** 2019  
**Delivery date:** 2020

### Project Description

The CIMS has launched a consultation for a mission to set up an interactive and multimedia learning medium, on the application Management of computerized medical records and management of laboratories developed by the CIMS on a Moodle LMS platform.

SIT E-learning Solution’s first mission is to install and set up the latest version of the LMS educational platform, thus making the online courses available to learners via Internet, running discussion forums, and organizing course schedules...

SIT’s second mission is to develop two MOOCs through the pedagogical scripting, realization, and development of its contents, pedagogical scenarios, standardization, and to integrate them into the MOODLE platform.



# SAGEMCOM

## SIT E-learning Solutions

**Address:** 3, Foundries street. I.Z. Ben Arous 2013 Tunisia  
**Tel:** +216 29 374 545; **Fax:** +216 71 388 473  
**Website:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** SAGEMCOM  
**Contact Person:** Ms. Yasmine Elheni  
**Phone Number :** +216 58 366 223

**Date of acquisition:** 2017

## Project Description

SAGEMCOM is looking for partners specialized in the integration of e-learning solutions, for its project of implementing certain improvements and specific development, to increase the exploitation rate of its E-learning platform.

This project is accomplished in different and relatively sequential steps. The update of the present offer deals with the following :

- The automation of certain platform administration functions.
- The training of around thirty people in the English language.



# Poulina Group Holding

## SIT E-learning Solutions

**Address:** 3, Foundries street. I.Z. Ben Arous 2013 Tunisia  
**Tel:** +216 29 374 545 ; **Fax:** +216 71 388 473  
**Website:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name:** Poulina Group Holding  
**Contact person:** Mr. Naceur Kchaou  
**E-mail :** [info@poulinagroup.com](mailto:info@poulinagroup.com)  
[naceur.kchaou@poulinagroup.com](mailto:naceur.kchaou@poulinagroup.com)  
**Phone Number :** +21671 454 545  
**Fax :** +216 71 452 189

**Date of acquisition:** February 2018

## Project Description

The objective behind this training is to develop learner's skills on 40 Poulina procedure :

- Pest control
- New investment project
- Acquisition of automated systems
- Procedure for evaluation of the OSMOSE function
- FRP User Manual
- Customer litigation

This project lasted about two months and two weeks, including the stages of needs analysis, from conception to testing and follow-up of deployment.



# SAGEM'COM

## SIT E-learning Solutions

**Address:** 3, Foundries street. I.Z. Ben Arous 2013 Tunisia  
**Tel:** +216 29 374 545; **Fax:** +216 71 388 473  
**Website:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** Sagem'Com  
**Contact Person :** Mr Kamel Smiti  
**Phone Number :** +21671398908  
**Fax :** +21679307470

**Date of Acquisition:** July 2018

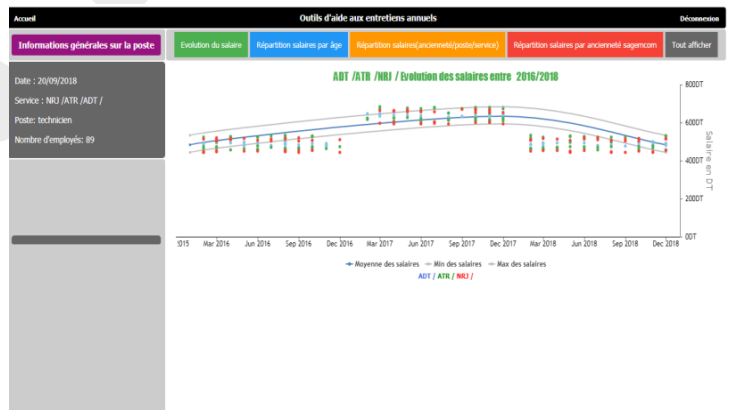
## Project Description

In April 2018, Sagem'Com smart academy commissioned SIT with the realization of a project including :

The design and production of a web application to support the management of the HR team's annual interviews.

This solution is based on web technology (HTML5, PHP5, Mysql), which gives more access flexibility to the solution and avoids the installation of additional programs.

The solution is accessible from SagemCom's network.



## TEK - UP

### SIT E-learning Solutions

**Address:** 3, Foundries street. I.Z. Ben Arous 2013 Tunisia  
**Tel:** +216 29 374 545; **Fax:** +216 71 388 473  
**Website:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name:** TEK-UP University  
**Contact Person:** Mr. Khaled Jerbi  
**Phone Number:** +216 20 800 000

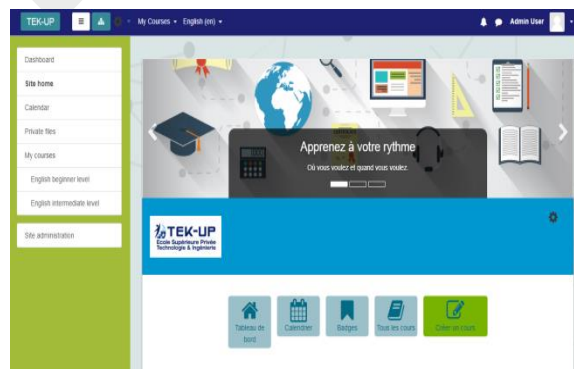
**Date of acquisition :**2018

## Project Description

The Private Higher School of Technology and Engineering has proposed to launch a project under the name "Development of TEKUP Distance Learning", and chose SIT E-learning Solutions to implement it.

The aims of this project were the following:

1. Installation and hosting of an educational platform
2. Training of the operating team (administrator)
3. Acquisition of English courses (all levels)
4. Acquisition of the Skill Soft courses





# Central University

## SIT E-learning Solutions

**Address:** 3, Foundries street. I.Z. Ben Arous 2013 Tunisia  
**Tel:** +216 29 374 545; **Fax:** +216 71 388 473  
**Website:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name:** Central University  
**Contact Person:** M. Mohamed Badri  
**E-mail :** [mohamed.badri@universitecentrale.tn](mailto:mohamed.badri@universitecentrale.tn)  
**Phone Number:** + 21629 913 069

**Date of Acquisition:** August 2018

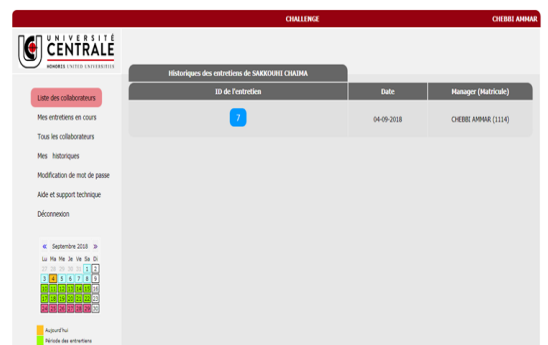
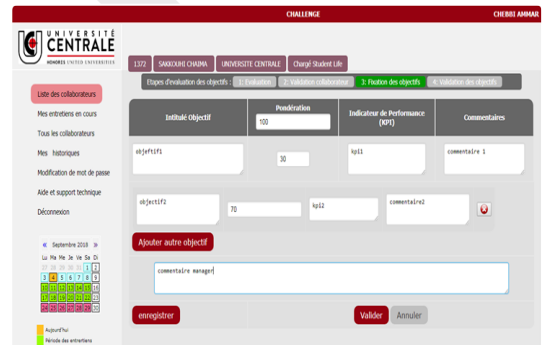
## Project Description

UCG is one of the leading private universities in Tunisia.

UCG wishes to develop a support tool for the implementation and data processing, allowing the simplification, automation, and speed of data processing required and generated by the ESE process.

To do this, and following three analysis meetings in line with the documentation received from the Central University, SIT proposes the automation of this process as follows:

1. The design and production of a specific database for this process. Data will be imported into this database, and then completed by forms injection.
2. The design and development of a first form aimed at defining the objectives of each employee for the next semester.
3. The design and development of a second form aimed at collecting the assessments of each employee's objectives.
4. The design and development of a "History" section, allowing the display of the history of different interviews, organized by date.
5. The design and development of a tracking interface of each manager's interview report.



## SAGEM'COM

### SIT E-learning Solutions

**Address:** 3, Foundries street. I.Z. Ben Arous 2013 Tunisia  
**Tel:** +216 29 374 545; **Fax:** +216 71 388 473  
**Website:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

### Client Details

**Client Name:** Sagem'Com  
**Contact Person:** Mr. Kamel Smiti  
**Phone:** 71398908; **Fax :** 79307470

**Date of acquisition:** July 2018

### Project Description

Sagem'com called upon SIT to take part in its offer for the design and scripting of 2 E-learning modules covering the following themes:

- Daily Information systems security
- Sagem'com ESD Training:
  - Understanding ESD
  - Causes and factors influencing it
  - ESD examples of non-compliance and means of combating it.

Each course corresponds to a duration of 3 to 5 minutes of scripted content.

The modules are in the French language.



# CIFODE'COM - TUNICOD

## SIT E-learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
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**Web site :** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** CIFODE'COM  
**Contact Person:** Mr. Raouf Guillouchi  
**E-mail :** [raouf.guillouchi@gmail.com](mailto:raouf.guillouchi@gmail.com)  
**Phone Number :** +216 28 786 460

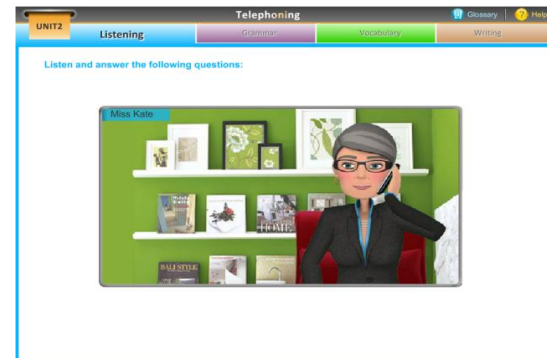
**Date of Acquisition:** October 2018

## Project Description

In the aim of building the capacities of higher education young unemployed graduates from 24 governorates, and adapting their skills to the needs and the labor market demands, CIFODE'COM has launched a consultation notice that consists in the following :

Distance training in Soft Skills for the benefit of participants in the national TUNICOD program. Below is the list of courses:

1. The Essentials of Listening: Basis of Listening
2. The Essentials of Listening: Improve Your Listening Skills
3. Improve your technical writing skills
4. Stress and pressure management to optimize your performance
5. The basic principles of anger management
6. Effective use of E-mail and instant messaging
7. E-mail management
8. Hold the attention of senior executives
9. Develop your ethical sense in a professional setting
10. Producing creative and innovative ideas:  
Improving your creativity
11. Specific French: introducing yourself, recruitment interview, etc.
12. English: Intermediate + business "writing" in oral immersion



# General Directorate of Tunisian Customs

**SIT E-learning Solutions**

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**Tel:**+216 29 374 545 **Fax:** +216 71 388 473  
**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** Direction générale des douanes  
**Contact Person:** Abidi Abdelhakim  
**E-mail:** [abidiablh@yahoo.fr](mailto:abidiablh@yahoo.fr)  
**Phone :** +21698 652 460

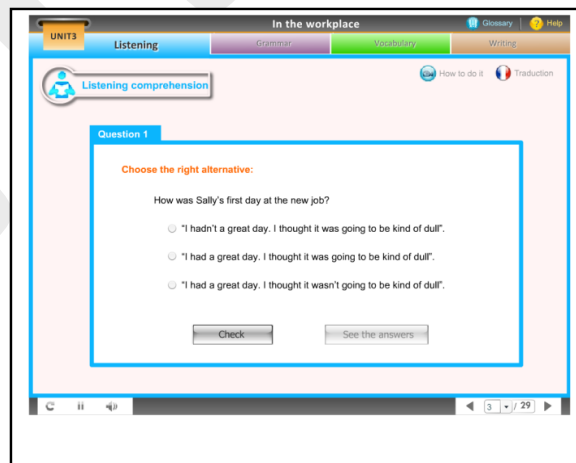
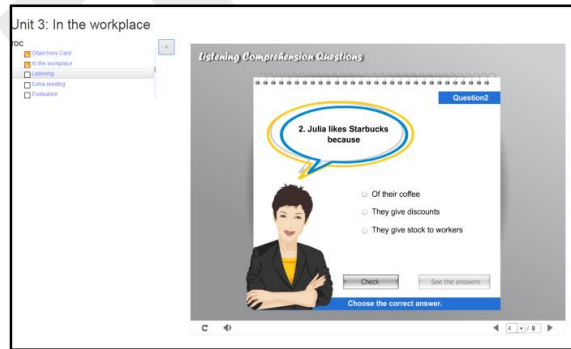
**Date of Acquisition:** August 2018

## Project Description

Following the request of the General Directorate of Customs, SIT has offered an E-learning solution that aims at training 121 learners in the English language at an Intermediate level.

This training is accomplished through a Blended-training mode. Below is the list of units:

- Unit1: Ordering a meal
- Unit2: The telephoning
- Unit 3: In the workspace
- Unit 4: Traveling
- Unit 5: Problems
- Unit 6: The web
- Unit 7: Sales
- Unit 8: Job interview



# ONE TECH HOLDING

## SIT E-learning Solutions

**Address:** 3, Fonderies street .Z.I. Ben Arous 2013 Tunisia  
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**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

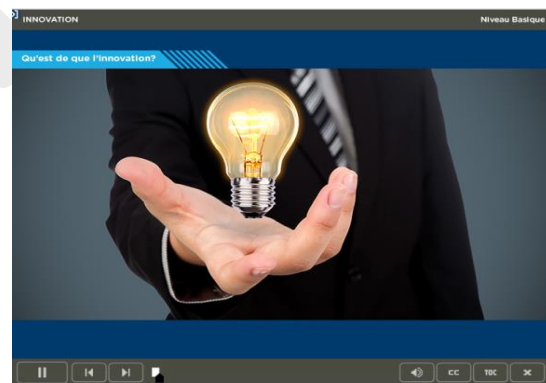
**Customer Name:** ONE TECH HOLDING  
**Contact Person:** M.Mohamed Boukadhaba  
**E-mail :** Mohamed.Boukadhaba@onetech-group.com  
**Phone Number :** +216 70 102 400

**Date of acquisition:** September 2018

## Project Description

Following multiple meetings and detailed needs analysis to achieve an integrated solution ensuring all the exposed HR functions, One Tech asked SIT to develop an E-learning solution that includes the following:

- An educational platform.
- The provision of Skill Soft courses for leadership development and managerial skills.
- The scripting and production of 4 E-learning courses on the values of One Tech.
- Production of 5 profiling and personality tests, scored and conditional with integration to the E-learning platform.
- Assistance with the integration of results of a performance measurement application, developed by OT, into the E-learning platform.



# Private Mediterranean University of Tunis

## SIT E-learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** FMPT (Faculté Méditerranéenne Privée Tunis)  
**Contact Person:** Mr. Essaied Laatar  
**Phone Number:** +21698234507, 71902384 **Fax:** +21671904388

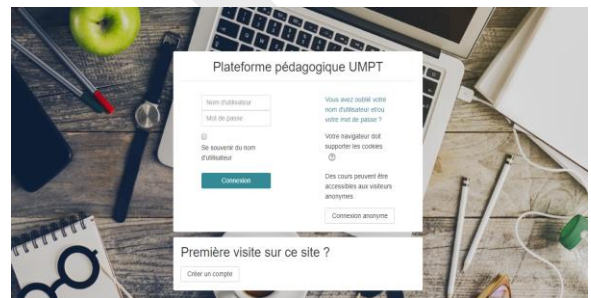
**Acquisition Date:**2018

## Project Description

FMPT The Private Mediterranean University of Tunis wishes to provide itself with an E-learning solution to launch distance learning within its institution.

To carry out this pilot project SIT provides the following services:

- The installation and exploitation of an educational platform
- Training for the MPFT Platform Administrator and Faculty
- The provision of standard Skill Soft courses
- Completion of FMPT courses in PowerPoint format.



# **2. Strategic study and consulting**

## Sure Technology & consulting

### SIT E-learning Solutions

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**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

### Client Details

**Client Name:** Sure Technology & consulting (KSA)  
**Contact Person :** Mr. Ahmad Nemrawi  
**Phone Number :** 0096612050043 ; **Fax :** 0096612050043  
**E-Mail:** [a@fantookh.com](mailto:a@fantookh.com)

**Date of acquisition :**2007

### Project Description

Sure Technology and Consulting, a leader in the Saudi scene, resorted to SIT e-learning solutions with the aim of organizing and carrying out a good audit mission and consulting with three of the company's main customers, notably:

- The e-learning center of the Ministry of Higher Education.
- Al Saud University in Riyadh.
- The Virtual University KIV (Knowledge International University).

To ensure the best results for this mission, Mr. Kamel Masmoudi and Mr. François Ronai formed a team that presented as highly proficient in analysis methodology and strategic development.

As a follow-up to this mission, important recommendations and adjustments were suggested in favor of bringing a long-term relation between SIT e-learning solutions and Sure Technology & Consulting, and its customers aiming at accelerating the adoption of E-learning.





## Ministry of Higher Education and Scientific Research

### SIT E-learning Solutions

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**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:**[www.sit.com.tn](http://www.sit.com.tn) **E-mail:**[info@sit.com.tn](mailto:info@sit.com.tn)

### Client Details

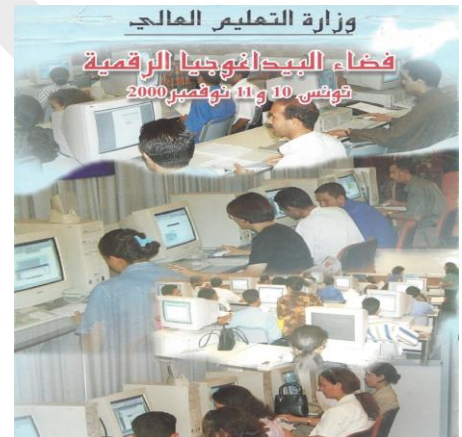
**Client Name:** Ministry of Higher Education  
**Contact Person :** Monsieur Sadok CHAABANE

**Date of acquisition :** 2001

### Project Description

With the progress of multimedia and Internet, the Minister of higher education and scientific research has authorized the conduct of a pilot project for some 2121 students.

A poll was conducted among the students of ISET Radés addressing 1212 students who have attended distant training on desktop management. The same process was applied to ISD 2121 students of the city of sciences and INSAT.



## Tunisia Telecom

### SIT E-learning Solutions

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**Web site:**[www.sit.com.tn](http://www.sit.com.tn) **E-mail:**[info@sit.com.tn](mailto:info@sit.com.tn)

### Client details

**Client Name :** Tunisia Telecom  
**Contact Person :** Mr. Majed KHALFALLAH  
**E-mail :**[m.khalfallah@ttnet.tn](mailto:m.khalfallah@ttnet.tn)  
**Web site:** [www.tunisitelecom.tn](http://www.tunisitelecom.tn)  
**Phone Number :** 71 788 209 ;**Fax :**71 791 139

**Date of acquisition :** 2004

### Project Description

Following a call for tender and the success of the two pilot projects with Tunisia Telecom, SIT has been selected to carry out a strategic survey on the definite adoption of E-learning within the office. This survey paved the way to this challenge's success.

Etude stratégique pour l'adoption du  
Elearning



TUNISIE TÉLÉCOM  
Direction de la Formation et du Perfectionnement  
Juillet 2004

## OACA

### SIT E-learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
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**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

### Client Details

**Client Name :** Office de l'Aviation Civile et des Aéroports  
**Contact Person :** Mr Mongi SMAIRI  
**Phone Number :** +216 71 755 000 ; **Fax :** 71 781 460  
**E-mail :** [direction.generale@oaca.nat.tn](mailto:direction.generale@oaca.nat.tn)

**Date of acquisition :** April 2006

### Project Description

OACA proposed the conduct of intra-company training for English language learning, through distance Training for the benefit of the air traffic control agents. To achieve that, a seminar was organized for the benefit of the project commission members, with the aim of elaborating the adoption strategy of e-learning.

OACA has appealed to SIT e-learning solutions, as a company specialized in e-learning, for the realization of this seminar aiming to analyze and fix the strategy of the realization of this project. The theme of this seminar was "analyzing needs and defining an action plan for the adoption of e-learning".



# 3. Pedagogical platform

# Poulina Group Holding

## SIT E-learning Solutions

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## Client Details

**Client Name:** Poulina Group Holding  
**Contact Person :** Mr Naceur Kchaou  
**E-mail :** [info@poulinagroup.com](mailto:info@poulinagroup.com)  
[naceur.kchaou@poulinagroup.com](mailto:naceur.kchaou@poulinagroup.com)  
**Phone Number:** +216 71 454 545  
**Fax :** +216 71 452 189

**Date of acquisition :** June to December 2014

## Project Description

Always in the frame of continuity of integration projects, and following the adoption of E-learning since 2006, this one targets a high level of added value aiming at a maximum automation of the process:

### registration -> follow-up -> reporting

And this is achieved through :

1. Automation of sessions and registrations import from HR Access to Moodle.
2. Programming automatic mailing of information for beginnings, closing and progress delays of training sessions. 9 Scripts have been integrated.
3. Automation of the session closure export with the reporting information (score, duration, tentative number, etc).
4. Creating an environment for free listings.

This project lasted about 6 months, including the stages of analysis of needs, from conception to testing and follow-up of deployment.



# STEG

## SIT E-learning Solutions

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**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client details

**Client Name:**  
Société Tunisienne de l'Electricité et du Gaz STEG  
**Contact Person :** Mme Leila BOUTERAA  
**Phone Number :** +21671 341 311  
**Fax :** +21671 341 401

**Date of acquisition :** 2004

## Project Description

Acquisition of generic distant learning modules on Office Automation.

The Skill Vantage administrative manager was acquired for the management and follow-up of training actions.

Installation, setting and configuration of the acquired solution in the existing structure of the STEG Intranet portal.



# SNCFT

## SIT E-learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
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**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client details

**Client Name :**  
Société Nationale des Chemins de Fer Tunisiens SNCFT  
**Contact Person:** Mr Mohamed LAABIDI  
**Phone Number:** +21671 439 677  
**Fax :** +21671 293 034

**Date of acquisition :** 2009

## Project Description

As part of the acquisition and implementation of a system of Distance Training for the SNCFT (the Training Centre Hammam-Lif), SIT e-learning solutions acts as a developer and a provider in an integrated solution project including:

1. An educational platform allowing the management of classroom training actions and distance learning (synchronous and asynchronous).
2. Acquisition of courses in office automation 2003 & 2007 (all levels) for a population of 500 people in different positions.
3. Development of specific trade courses SNCFT:

**- Fret.net:**

This module introduces and trains data entry operators of SNCF on the application Fret.net, based on interactive simulations to familiarize them with the tool.

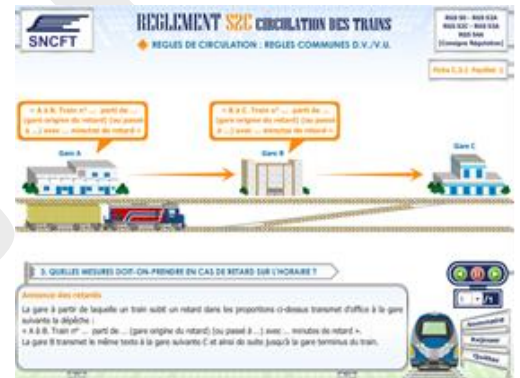
**- Security S2.C:**

Interactive multimedia courses on the general regulations of security: Circulation of RGS S2C trains.

SIT's mission consists of screenwriting, instructional design, and implementation of these regulations.

4. Integration into the management systems of human resources "HR Access".

5. Assistance and consulting to solution deployment (training, coaching ...)



# ANETI (National Employment Agency and Self Employment)

## SIT E-learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** ANETI  
 (National Agency for Employment and Self-Employment)

**Date of acquisition :** 2014 / 2016

## Project Description

ANETI has decided to provide its members with the access to a new form of training that is Distance Learning, also known as E-learning (electronic learning). Through a simple Internet connection to the digital training space, they will have at their disposal all the tools and contents necessary for their success.

**Goals:**

- IELTS Certification from the "British Council".
- Developing English language skills.

**Target population:**

- Program participants
- SCV :Voluntary Civil Service.
- P.E.E :Employment Incentive Program.
- S.I.V.P: Introduction course to the Professional Life.

**Training duration:** 60 days.

**Place of training:**

Blended-Learning: Distance training with 3 groupings through scheduled classroom sessions at ANETI regional offices.

**Procedure:**

- Level test.
- Training (60days).
- Post-training evaluation.
- IELTS Certification Exam.

**The list of course units:**

- Unit1: Ordering a meal
- Unit2: The telephoning
- Unit 3: In the workspace
- Unit 4: Traveling
- Unit 5: Problems
- Unit 6: The web
- Unit 7: Sales
- Unit 8: Job interview





# ANETI

Distance training in the French language

## SIT E-learning Solutions

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**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** ANETI  
 National Employment Agency and Self  
 Employment

**Acquisition date :** 2014 / 2016

## Project Description

ANETI has decided to provide its members with the access to a new form of training that is Distance Learning, also known as E-learning (electronic learning). Through a simple Internet connection to the digital training space, they will have at their disposal all the tools and contents necessary for their success.

### Goal:

- DELF certificate
- Developing linguistic skills in French

### Target population:

(Program participants)  
 SCV: Voluntary Civil Service.  
 P.E.E: Employment Incentive Program.  
 S.I.V.P: Introduction course to the Professional Life.

### Training duration:

60 days

### Place of training:

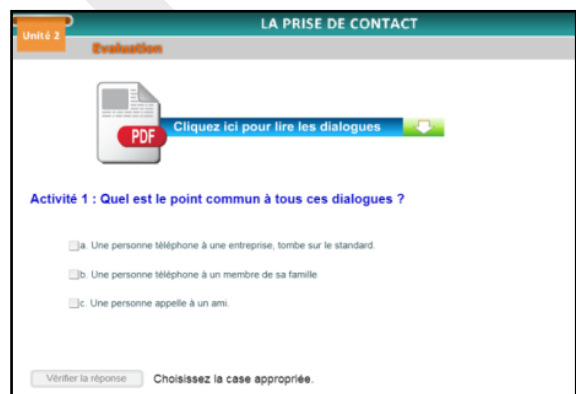
Blended-Learning: Distance training with 3 groupings through scheduled classroom sessions at ANETI regional offices.

### Procedure:

- Level test
- Training (60days)
- Post-training evaluation
- IELTS/ DELF B1 Certification Exam

### The list of course units:

- Learning Goals
- Comprehension
- Grammar
- Vocabulary
- Assessment
- Oral Production
- Written Production



# ONE TECH HOLDING

## Pilot Project

**SIT E-learning Solutions**

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## Client Details

**Client name :** ONE TECH HOLDING

**Date of acquisition:** September 2018

**Contact person :** M.Mohamed Boukadhaba

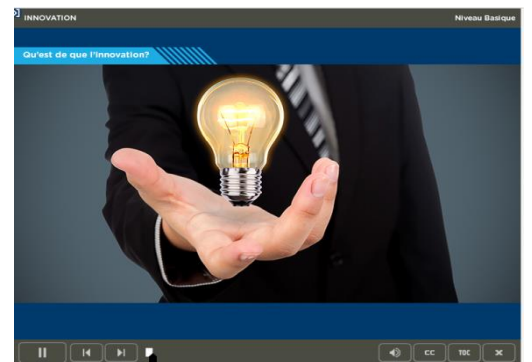
**Email :** [Mohamed.Boukadhaba@onetech-group.com](mailto:Mohamed.Boukadhaba@onetech-group.com)

**Phone:** +216 70 102 400

## Project description

To multiple meetings and detailed need analysis aimed at achieving an integrated solution ensuring all of the exposed HR functions, One Tech called for our services to make an e-learning solution that contains the following phases:

- An Educational Platform
- Provision of SkillSoft courses for the development of leadership and managerial skills.
- Screenwriting and implementation of 4 E-learning courses addressing the values of One Tech.
- Producing 5 tests on profiling and personality, scored and conditional, with integration to the E-learning platform.
- Assistance with the integration of results of a performance measurement application, developed by OT, with the e-learning platform.



# TEK-UP

Development of TEK-UP distance learning

**SIT E-learning Solutions**

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

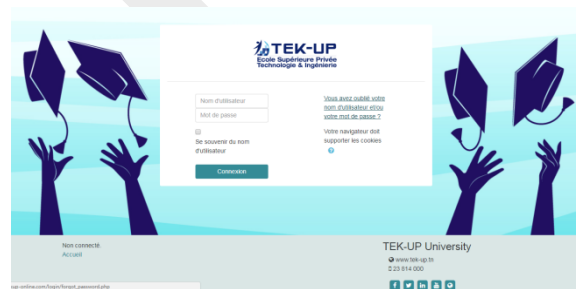
**Name of customer :** TEK-UP University  
**Responsible / Contact :** Mr Khaled Jerbi  
**Telephone:** +216 20 800 000

**Date of acquisition :** 2018

## Project Description

TEK-UP University: the private Higher School of Technology and Engineering has proposed to launch a project under the name "Development of TEKUP Distance Learning" which has the following goals :

1. Installation and hosting of an educational platform
2. Training of the operating team (administrator)
3. Acquisition of English courses (all levels)
4. Acquisition of the Skill Soft courses



# Université Centrale

## SIT E-learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
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**Web site:**[www.sit.com.tn](http://www.sit.com.tn) **E-mail:**[info@sit.com.tn](mailto:info@sit.com.tn)

## Client Deals

**Client name :** Université centrale  
**Contact :** M. Mohamed Badri  
**Email :** [mohamed.badri@universitecentrale.tn](mailto:mohamed.badri@universitecentrale.tn)  
**Phone :** +21629 913 069

**Acquisition Date :** April 2017

## Project description

Université Centrale has proposed to launch 2 independent projects:

- Hosting / administration and maintenance of a distance education / training solution
- Provision of a courses / modules composed of multiple multimedia and interactive educational resources for the following levels: (beginner, intermediate, advanced), general and business.

Before the launch of the project, teacher training was ensured by our team to guarantee a proper supervision of students.



# CSID - Internet

## SIT E-learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :**CSID (Center for the Study of Islam and Democracy)  
**Acquisition date :** 2005  
**Contact Person :**Ali Abou Zaakouk  
**E-mail :** [Feedback@islam-democracy.org](mailto:Feedback@islam-democracy.org)  
**Web site:**[www.islam-democracy.org](http://www.islam-democracy.org)  
**Phone:** (202) 265-1200  
**Fax :**(202) 265-1222

## Project Description

The CSID is a study center based in Washington-USA that coordinates a network of researchers, doctors and speakers throughout the Arab World. (Morocco, Algeria, Jordan, Saudi Arabia, etc. ...)

CSID acquired a webinar and a distance meeting solution besides SIT's service, in order to achieve a managed and integrated solution to reach the following objectives :

- Organizing and managing meetings remotely (researchers' network, executive board etc.)
- Organizing and managing the "Monthly lecture" by making them accessible on the Web as webinars.
- Preparing the training session deployment on specific topics at CSID.

SIT E-learning solutions acts as host and administrator of this solution.



# 4. Customized courses

# Extrum Learning & Training

Moodle integration

## SIT E-learning Solutions

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**Web site:**[www.sit.com.tn](http://www.sit.com.tn) **E-mail:**[info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client name :** Extrum Learning & Training  
**Contact Person :** Mr Maher Amara  
**E-mail:**[info@poulinagroup.com](mailto:info@poulinagroup.com)  
[naceur.kchaou@poulinagroup.com](mailto:naceur.kchaou@poulinagroup.com)  
**Phone :** 71 960 979 ; **Fax :** 70 858 035

**Acquisition Date :** June to December 2014

## Project Description

As part of a deal with the Libyan government to train 5,000 young people and in an effort to create the "OMNIA" label, Extrum learning & training entrusted SIT with the creation of an integrated information system composed of:

- A central database serving all IS components without redundancy and in complete security.
- An educational platform, Moodle in this case, at the core of this integrated system.
- CRM software, Sugar CRM, serving Moodle users, and others, for claim management.
- Management application & skill development, GESTCOMP, automating the feedback of e-learning scores for a comparison within the skills frame of reference.
- Medical record management software, Open EMR in this case.
- SMS Gateway, in order to launch information and alert messages to all users of all the components of the integrated system.

Uploading a catalog of e-learning courses online: English (beginner and intermediate), as well as 10 courses for personal and managerial skills, «Softskills ».

The complete integration of all the components of this system is in fact a first for SIT, of which our technical team has managed successfully, leading to total customer satisfaction.



# Internal project

Takween.com.tn

**SIT E-learning Solutions**

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## Client Details

**Client Name :** SIT e-learning Solutions  
**Contact :** Mr Kamel Masmoudi  
**E-mail :**[masmoudik@sit.com.tn](mailto:masmoudik@sit.com.tn)  
**Phone :** 71 388 471 ; **Fax :** 71 388 473

**Date of acquisition :** 2011

## Project Description

Wishing to diversify its E-learning catalog offer, and taking advantage of the growth of e-commerce, SIT launched its portal [www.takween.com.tn](http://www.takween.com.tn) composed of:

- An educational environment for certified ICT training, including Cisco, Microsoft, Oracle (java), Project Management Institute, and more.
- An educational environment for English language learning (beginner and intermediate).
- An environment for office training, as well as soft skills such as conflict resolution, interpersonal communication, leadership, effective delegation, and more.
- Secure online payment via bank cards and credit cards (visa & master card).

This project was entirely conducted by our technical team in collaboration with the electronic payment team of the Tunisian Post.





# Poulina Group Holding

## SIT E-learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:**[www.sit.com.tn](http://www.sit.com.tn) **E-mail:**[info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name:** Poulina Group Holding  
**Contact Person :** Mr Naceur Kchaou  
**E-mail :**[info@poulinagroup.com](mailto:info@poulinagroup.com)  
[naceur.kchaou@poulinagroup.com](mailto:naceur.kchaou@poulinagroup.com)  
**Telephone :** 71 454 545 ;**Fax :** 71 452 189

**Acquisition Date :** May 2011

## Project Description

Poulina Group Holding is one of the leading groups in Tunisia. Seeking to improve the training and skill development of its staff, the senior management group has launched a project to integrate E-learning into the management system of human resources, by implementing the competence-based approach.

As a regular supplier of the group, SIT was assigned to lead the project, consisting of three main areas:

1. "Turing" of the skills repository and alignment of the E-learning offer.
2. Full integration of the E-learning solution (platform+ 100 e-learning modules) into the HR Access system.
3. Assistance and guidance to deployment aimed at improving training procedures and accelerating the pace of deployment in subsidiaries (Goal: 5000 action level and training test).



# Poulina Group Holding

## SIT E-learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:**[www.sit.com.tn](http://www.sit.com.tn) **E-mail:**[info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** Poulina Group Holding  
**Contact Person :** Mr Naceur Kchaou  
**E-mail :**[info@poulinagroup.com](mailto:info@poulinagroup.com)  
[naceur.kchaou@poulinagroup.com](mailto:naceur.kchaou@poulinagroup.com)  
**Phone :** 71 454 545 ; **Fax :** 71 452 189

**Acquisition Date:** June to December 2014

## Project Description

The purpose of this training is to develop the learner's skills on 15 Poulina Procedures:

- Structure management
- Skills management
- Administrative management
- Absenteeism management
- Recrutement management

This project lasted approximately 230.8 man / days, including the stages of needs analysis, from design to testing and follow-up of deployment.



# Poulina Group Holding

## SIT E-learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name:** Poulina Group Holding  
**Contact Person:** Mr Naceur Kchaou  
**E-mail :** [info@poulinagroup.com](mailto:info@poulinagroup.com)  
[naceur.kchaou@poulinagroup.com](mailto:naceur.kchaou@poulinagroup.com)  
**Phone:** +21671 454 545 ; **Fax :** +216  
71 452 189

**Acquisition Date :** August 2008

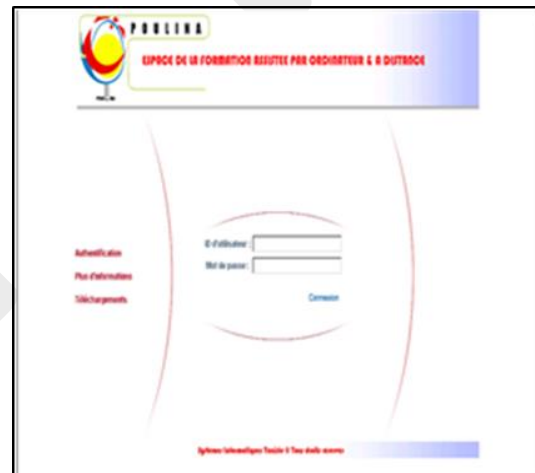
## Project Description

Poulina Group Holding is one of the most eminent groups in Tunisia. Seeking to improve the training and skills development of its staff, the senior management group has launched a project to integrate e-learning into the management system of human resources by implementing a competency-based approach.

SIT, as the regular service provider of the group, was assigned to lead the project which consists of three main areas:

1. "Turing" of the skills repository and alignment of the E-learning offer.
2. Full integration of the E-learning solution (platform+ 100 e-learning modules) into the HR Access system.
3. Assistance and guidance to deployment aimed at improving training procedures and accelerating the pace of deployment in subsidiaries

(Goal: 5000 action level and training test).



# TUNISIANA

**SIT E-learning Solutions**

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
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**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name:** Tunisiana  
**Contact Person :** Mme Saoussen BEN AMMAR  
**E-mail:** [saoussen.benammar@tunisiana.com](mailto:saoussen.benammar@tunisiana.com)  
**Phone:** +216 22 124 232

**Acquisition date :** August 2011

## Project Description

Tunisiana is one of the largest telecommunication operators in Tunisia. In the interest of promoting the skills development of its staff, the Training Department has launched a distance training project, through the development of an E-learning module to train its sales representatives on the activation of the "BlackBerry on-demand" service.



# National School of Finance

## SIT E-learning Solutions

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Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** Ecole Nationale des Finances  
**Contact Person :** Mme Habiba JELASSI  
**E-mail:** [habibajelassi@enf.tn](mailto:habibajelassi@enf.tn)  
**Phone :+216 71 347 809 ; Fax :+216 71 383 283**

**Acquisition Date:** May 2011

## Project Description

As part of the change of the National School of Finan's status to that of "The Finance Academy", SIT e-learning solutions has been mandated to:

- The Global Steering of the ODL project.
- The definition of training courses, including the design and implementation of modules.
- The installation, hosting, and administration of the educational platform.

As a first phase, SIT decided to prioritize training for the following modules:

- Budgets Management by Objectives (GBO)
- Procedures and litigations of recovery
- Value added tax
- Local finances
- Public service
- Auditing and accounting control techniques
- Income and corporation taxes
- Public finances
- Registration and stamp fees



# CIFODE'COM 2007

## SIT E-learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name:** CIFODE'COM  
**Contact person :** Mr. Samir Sidhom  
**E-mail :** [samir.sidhom@cifodecom.com.tn](mailto:samir.sidhom@cifodecom.com.tn)  
**Phone :** 71 857 417 ; **Fax :** 71 857 803

**Acquisition Date :** 2007

## Project Description

With the aim of developing distance training modules, the Center of Information, Training, Documentation, and Studies in Communication Technologies (CIFODE'COM) has chosen the submission of SIT E-learning Solutions for the design and the deployment of pedagogical contents on an e-learning platform that meets the SCORM norms.

In an attempt to enrich its catalog of distance training modules, the CIFODE'COM retained the submission of SIT following a national call for tender.

SIT is therefore mandated to draft the content of the courses according to customer specifications and by calling upon tutors/pedagogues. As it is in charge of designing the scenarios (scenarios of teaching, supervision, and evaluation) then, elaborating the storyboard which is a subject matter requiring the validation of the CIFODE'COM commission, and subsequently, the production of different media, illustrations, and the animations and their integration into a SCORM 1.2 player follow along.

The modules are:

- E-commerce
- Marketing in the TIC field
- Access networks
- The Geographic Information System



# CIFODE'COM 2008

**SIT E-learning Solutions**

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
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**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** CIFODE'COM  
**Contact Person :** Mr. Samir Sidhom  
**E-mail :** [samir.sidhom@cifodecom.com.tn](mailto:samir.sidhom@cifodecom.com.tn)  
**Phone :** 71 857 417 ; **Fax :** 71 857 803

**Acquisition Date :** 2009

## Project Description

Chosen as the service provider of distance learning « E-learning », in charge of the production of 24 courses classified per lot,

- Languages (Arabic, French, English)
- Science telecommunications (electricity, general transmission, fiber optics, mobile radio, switching system, etc.),

SIT has succeeded in building mutual trust with its client "CIFODECOM" and proved the effectiveness of actions linked to the "quality" objective that it has set since its establishment.

The performance of pedagogical achievements, practice of total quality control, and customer recognition, all demonstrate the relevance of the internal vision that SIT expresses as "a friendly service proposal for better client satisfaction".



# CIFODE'COM 2009

**SIT E-learning Solutions**

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name:** CIFODE'COM  
**Contact Name :** Mr. Samir Sidhom  
**E-mail :** [samir.sidhom@cifodecom.com.tn](mailto:samir.sidhom@cifodecom.com.tn)  
**Phone :** 71 857 417 ; **Fax :** 71 857 803

**Acquisition Date :** 2009

## Project Description

SIT was asked by CIFODECOM to create certain pedagogical contents (24 courses per lot: IT, marketing, accounting, communication, law, and languages) and their deployment into an educational E-learning platform.

SIT quality charter undertakes the preparation, according to a plan, of a clear and well-organized content to introduce necessary clarifications to the comprehension of ideas, and enrich the courses with pictures, videos, animations, and voice-overs for an overall harmonious and attractive format.





# CIFODE'COM 2010

## SIT E-learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** CIFODE'COM  
**Contact Person :** Mr. Samir Sidhom  
**E-mail :** [samir.sidhom@cifodecom.com.tn](mailto:samir.sidhom@cifodecom.com.tn)  
**Phone :** 71 857 417 ; **Fax :** 71 857 803

**Acquisition Date :** End of 2010

## Project Description

Following a long process of tenders and proposals, SIT was asked by CIFODECOM to create certain pedagogical contents (25 courses per lot; IT, marketing, accounting, communication, law, and languages) and their deployment into an educational e-learning platform.

SIT quality charter undertakes the preparation, according to a plan, of a clear and well-organized content to introduce necessary clarifications to the comprehension of ideas, and enrich the course with pictures, videos, animations, and voice-overs for an overall harmonious and attractive format.



# CIFODE'COM – 44/2012

## SIT E-learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name:** CIFODE'COM  
**Contact Person :** Mr Mourad Ben Romdhane  
**Email:**  
[mourad.benromdhane@cifodecom.com.tn](mailto:mourad.benromdhane@cifodecom.com.tn)  
**Phone:** 71 857 417 ;**Fax :** 71 857 803

**Acquisition date:** November 2012

## Project Description

SIT company was approached by the Center of Information, Training, Documentation, and Studies in Communication Technologies(CIFODE'Com) for the creation of a certain educational content (6 courses) and its deployment on an e-learning platform.

SIT charter of quality, undertakes the process of writing, according to a plan, a clear and well-organized content, to introduce necessary clarifications to the comprehension of the ideas, and to enrich the courses with illustrations, videos, animations, and voice-overs for an overall harmonious and attractive format.

The modules of this market are:

- Interconnection of networks
- Local Wireless Networks (WIFI)
- NGN networks
- IP and Security Voice-over
- Administration and management of networks
- Graph theory



# CIFODE'COM – 08/2014

**SIT E-learning Solutions**

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

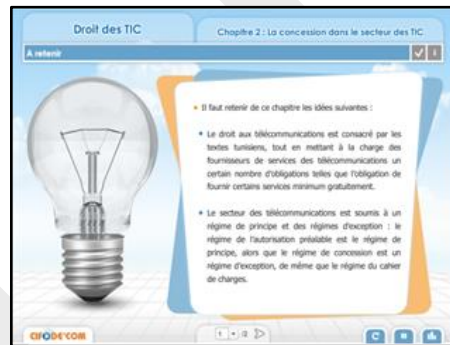
**Name:** CIFODE'COM  
**Contact Person :**Mr. Mourad Ben Romdhane  
[mourad.benromdhane@cifodecom.com.tn](mailto:mourad.benromdhane@cifodecom.com.tn)  
**Phone:** +216 71 857 417 ; **Fax :** +216 71 857 803

**Acquisition date :**May 2014

## Project Description

The project was carried out in association with the TRAINING (Poulina Group). The purpose of the mission was to design and script 3 specific modules and their deployment on an E-learning platform that meets the SCORM standards.

The modules in question are:  
1. TIC's Law  
2. TIC's Economy  
3. MultiMedia content rights



## SIT E-learning Solutions

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**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**name :** CEPEX  
**ct Person :** Mme Houda Trabelssi  
 **:** +216 71 234 200 ; **Fax :** +21671 23 73 25

**Acquisition Date:** August 2008

## Project Description

planned to launch a distance training session the theme "Introduction to export".

first e-learning project that was addressed to relation other than the staff of CEPEX; the t team called upon Canadian experts on the t to develop the pedagogical scenarios of the dules.

irst mission was to assist and validate the entation of the content with the experts and rove the scenarios and the storyboard of the ed Canadian Techno-pedagogues. Then, as a l mission, to advance the development and alization of the content.

ore, SIT's job was to develop, define the ter of the trainer and produce the graphic nents and animations, as well as the ation of different media (graphic components, tions, voice-overs).



# Université Virtuelle de Tunis

**SIT E-learning Solutions**

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia

**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473

**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name:** Université Virtuelle de Tunis

**Acquisition Date :** 2007

**Contact Name :** Mr. Houssin Chebli

**E-mail :** [Houcine.chebli@fst.rnu.tn](mailto:Houcine.chebli@fst.rnu.tn)

**Tel :** (+216) 71 289 981

**Fax :** (+216) 71 892 625

## Project Description

UVT has offered to develop customized courses (Linux and open Office) in relation with the Open Source training curriculum.

This curriculum was designed and developed by SIT under the validation of the head of the UVT's teaching team. It is equally important to mention that this training course brings the learners to C2I certification (computer and Internet certification) to Open Source software.



## SMART CANAL (France)

### SIT E-Learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name:** SMART CANAL  
**Contact Person:** Mme Celine

**Acquisition Date :** March 2008

## Project Description

After obtaining the project of developing an E-learning module for FNAC, the production department launched an international competition notice for the realization of the SIT module, which has been selected based on quality criteria.

It had to ensure the scripting of the content and its integration (synchronization of media, computer graphics, action script) ...

The realization of this project had very urgent deadline constraints .



# STEG

## SIT E-learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
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**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** Société Tunisienne de l'Electricité et du Gaz STEG  
**Contact Person :** Mme Fatma Baccouche  
**Phone:** 71 341 311 ;  
**Fax :** 71 341 401/71 349 981

**Acquisition Date :** January 2008

## Project Description

The information systems department that came up with a migration project to the Open Office suite, called upon SIT to assist in training the staff targeted by this migration. As an integrated and turnkey project, the mission of SIT was to carry out the following tasks:

- Writing, designing, and scripting an E-learning module for Open Writer, Open Calc and Open Impress applications, in both beginner and intermediate levels.
- Ensuring the logistics of deployment of the modules, through an educational platform, as well as the integration of training modules and assessments (level test, master module) on the platform.
- Providing the necessary support, such as building a team of tutors, training trainers and tutors, animating learners, and motivating them.
- Generating reports and statistics as well as customer satisfaction surveys.

This project lasted 9 months, targeting 30 tutors and about 450 learners. A skills transfer is guaranteed at the end of the project for the project team / DSI can ensure continuity and deployment for an even larger population.



# CFAD 2015

**SIT E-Learning Solutions**

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :**CFAD  
**Contact Person :**Mr. Mohamed Oueslati  
**Email :** [wes7@laposte.net](mailto:wes7@laposte.net)  
**Phone:** 71 807 872 ; **Fax :** 71807 872

**Acquisition Date :**October 2016

## Project Description :

To implement its distance learning portal project, knowing that the platform solution has already been installed and tested, CFAD launched a CA for the realization of 16 modules/courses in Arabic.

Following a call for tender, CFAD entrusted this mission to an organization with the necessary skills for :

- The scripting of 2 modules /courses:
  - Municipal budget: principles, preparation, and execution
  - Local taxation
  - Urbanism and operational urbanism
  - Citizen participation in the municipal field
  - Revenues and advance registers
  - Public accounting
  - Off-market purchases
  - Management mistakes
- The creation of evaluations for each module.
- The unification of the interface model
- The management of works and their progress according to the procedure of ISO and CMMI certified production of SIT.
- It is important that this project gets delivered within the timeframe prescribed by the client, i.e. 340days calendar.





# CFAD 2008

**SIT E-Learning Solutions**

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** Centre de Formation et d'Appui à la décentralisation (CFAD)  
**Contact Person :** Mr Mohammed Oueslati  
**E-mail :** [wesmed@laposte.net](mailto:wesmed@laposte.net)  
**Phone:** +216 71 807 872 ;

**Acquisition Date :** 2008

## Project Description

With a view to implement its E-learning portal Project, and knowing that the platform solution has already been installed and tested, CFAD has launched a consultation notice for the achievement of 21 modules/courses in both Arabic and French.

Following a call for tender, CFAD has assigned this mission to an organization with the needed skills for the :

- Scripting of 21 modules/courses.
- Creation of assessments for each module.
- Unification of the interface model.
- Management of work and its progress according to the production process certified ISO and CMMI of SIT.

It is important that this project is made up of 23 modules and realized within the time prescribed by the client which is 60 days.



# CFAD 2013

## SIT E-learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name:** CFAD  
**Contact Person:** Mr. Mohamed Oueslati  
**Email :** [wes7@laposte.net](mailto:wes7@laposte.net)  
**Phone :** 71 807 872 ;**Fax :** 71807 872

**Acquisition Date:** January 2015

## Project Description

To implement its distance learning portal project, and knowing that the platform solution has already been installed and tested, CFAD launched a CA for the realization of 2 modules/courses in Arabic.

Following a call for tender, CFAD entrusted SIT with this mission for :

- The Scripting of 2 modules/courses
- Municipal structures and organization
- Techniques and procedures for opening bids
- The creation of evaluations for each module
- The unification of the interface model
- The management of works and their progress according to SIT's ISO and CMMI certified production procedure.



# CFAD 2014

**SIT E-learning Solutions**

**Address:** 3, Foundries street. I.Z. Ben Arous 2013 Tunisia  
**Tel:** +216 29 374 545; **Fax:** +216 71 388 473  
**Website:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :**CFAD  
**Contact Person :**Mr. Mohamed Oueslati  
**Email :** [wes7@laposte.net](mailto:wes7@laposte.net)  
**Phone :**71 807 872  
**Fax :**71807 872

**Acquisition Date:** February 2014

## Project Description

To implement its distance learning portal project, and knowing that the platform solution has already been installed and tested, CFAD has launched a CA for the realization of 2 modules/courses in Arabic.

Following a call for tender, CFAD entrusted this mission to SIT to:

- The design and development of educational content on an E-learning-type platform.
- The scripting of 2 modules/courses
  - Civil status (الحالة المدنية)
  - Definition by the signature (التعريف بالإمضاء)
- The creation of evaluations for each module.
- The unification of the interface model
- The management of the work and its progress according to SIT's ISO and CMMI certified production procedure.
- The choice, installation, and start-up of the platform e-learning (Open Source) while ensuring its security.

The training and skills transfer on the platform, in the benefit of CFAD's computer scientists.



# PSI2L - Ministry of communication technologies

## SIT E-learning Solutions

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**Tel:** +216 29 374 545; **Fax:** +216 71 388 473  
**Website:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name:** Ministry of the Technologies of Communication  
**Contact Person :** Mr. Said Ouerghui  
**E-mail :** [Ouerghi@Sei.gov.tn](mailto:Ouerghi@Sei.gov.tn)  
**Phone :** 71 840 760 ; **Fax :** 71 840 707

**Acquisition Date :** September 2006/ March 2007

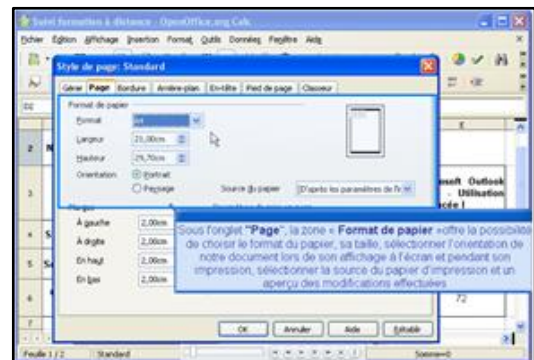
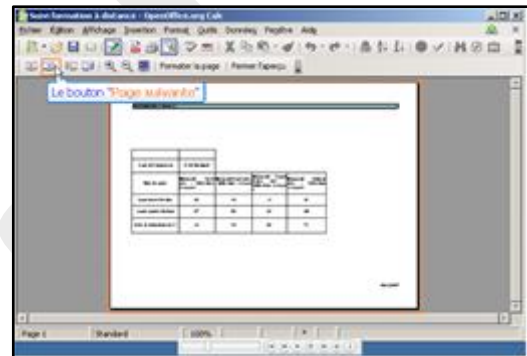
## Project Description

To ensure the training of civil service agents on free software particularly the "Open Office package" and "Mozilla Web Tools", the Ministry of Communication Technologies assigned SIT E-learning solutions for the drafting, design, and implementation of E-learning training modules.

Further to a call for tender, SIT E-learning solutions was selected due to their balance in terms of quality, methodology and project management at the best bid.

The training curriculum covers Impress, writer, calc, Drow, introduction to computer technology, Messaging, and Internet.

The interested population includes all public service employees using Open office. This requires a pedagogical approach and high-quality courses for the best learning results.



# PCPG

Ministry of Communication Technologies

## SIT E-learning Solutions

**Address:** 3, Foundries street. I.Z. Ben Arous 2013 Tunisia  
**Tel:** +216 29 374 545; **Fax:** +216 71 388 473  
**Website:** [www.sit.com.tn](http://www.sit.com.tn); **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** Ministry of the Technologies of Communication  
**Acquisition date:** September 2006 / March 2007  
**Contact Person :** Mr. Said Ouerghui  
**E-mail :** [Ouerghi@Sei.gov.tn](mailto:Ouerghi@Sei.gov.tn)  
**Phone :** 71 840 760 ; **Fax :** 71 840 707

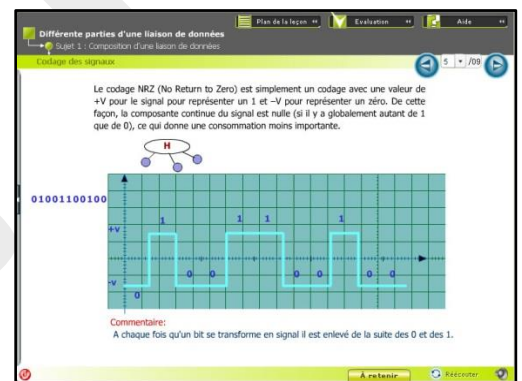
## Project Description

In the context of the grade passage annual contest concerning the Civil Service Telecommunications Technicians, the Ministry of Communication Technologies assigned SIT E-learning solutions for the drafting, design, and implementation of training modules. These modules cover the passage from the grade of technician to that of senior technician belonging to MTC public administrations' common technique body.

Further to a tender contest, SIT E-learning solutions were selected due to their balance in terms of quality, methodology, project management, and the most competitive offer.

The curriculum includes E-learning modules in Data transmission, digital transmission, and new access techniques.

The interested population is strictly limited to telecommunications senior technicians who aim for a promotion to an engineering position. This requires a pedagogical approach and high-quality courses leading to the best learning results.



# Ministry of Communication Technologies

**SIT E-learning Solutions**

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**Website:** [www.sit.com.tn](http://www.sit.com.tn), **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name:** Ministère des Technologies de la Communication

**Acquisition Date:** March 2009

**Contact Person :** Mr. Said Ouerghui

**E-mail :** [Ouerghi@Sei.gov.tn](mailto:Ouerghi@Sei.gov.tn)

**Phone :** 71 840 760

**Fax :** 71 840 707

## Project Description

To host the educational content (PSI2L and PCPG) resulting from the MTC market 07/2006 realized by SIT in the field of e-learning, the Ministry of Communication Technology has mandated, for the second time, SIT E-learning Solutions with the provision of a complete e-learning solution, hosting and tutoring of the said content.



SIT's mission is to provide a secure infrastructure-type solution to support distance learning, an info-structure-based solution to provide future learners with high-performance access to PSI2L and PCPG educational contents and a solution for monitoring training sessions, including tutoring in an asynchronous mode on the training content.



## Tunisian Post Office

**SIT E-learning Solutions**

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## Client Details

**Client Name :** Tunisian Post Office

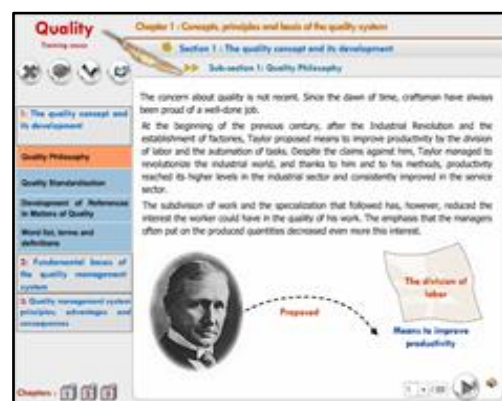
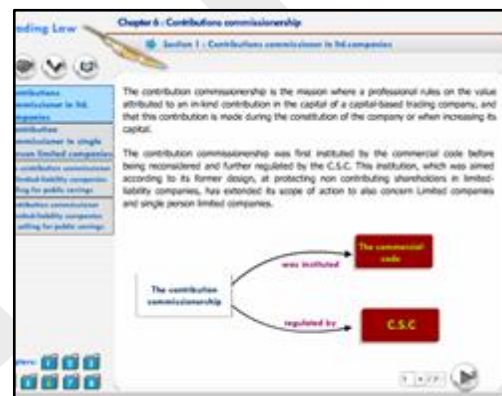
**Contact Person :** Mr. Lotfi Brahem

**Phone :** 71 950 619 ; **Fax :** 71 950 439

**Acquisition Date:** 2007

## Project Description

To enrich the choices of courses of its Virtual School, the Tunisian Post office mandated SIT e-learning solutions to carry out a mission of translation and screenwriting of three courses (Commercial Law, Quality of Postal Services, Human Resources Management) in three languages (French, English and Arabic).



# Université Virtuelle de Tunis

**SIT elearning Solutions**

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## Client Details

**Client Name :** Université Virtuelle de Tunis  
**Contact Person :** Mr. Houssin Chebli  
**E-mail :** [Houcine.chebli@fst.rnu.tn](mailto:Houcine.chebli@fst.rnu.tn)  
**Tel :** (+216) 71 289 981 ; **Fax :** (+216) 71 892 625

**Acquisition Date :** 2007

## Project Description

UVT has offered to develop customized courses (Linux and open Office) in relation to the Open Source training curriculum.

This curriculum was designed and developed by SIT under the validation of the head of the UVT's teaching team. It is important to mention that this training course brings the learners to the C2I certification (computer and Internet certification) to Open Source software.





# Centre National de l'Informatique

Mankoulet-Training on Software application

**SIT E-learning Solutions**

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## Client Details

**Client Name :** Centre National de l'Informatique  
**Contact Person :** Mme Awatef Trabelsi  
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**Web site:** [www.cni.nat.tn](http://www.cni.nat.tn)  
**Phone :** 71 783 055 ; **Fax :** 71 781 862

**Acquisition Date :** February 2006

## Project Description

The project consists in the content development for an E-learning training, covering the use of "Mankoulet" the application of the Common Director diagram. "Mankoulet" is an application developed by CNI, having the objective of monitoring different stages through which all real estate passes from purchase to reform.

This course is based on the perfect and total simulation of this application. It also includes evaluation tests at the end of each unit to assess the trainees' performance.

Other functions such as Small administrators, forums..., were integrated into this project to guarantee the follow-up and animation tools of the E-learning training.



# Human Soft – TEJARI

Application « Roll out »

**SIT E-learning Solutions**

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## Client Details

**Client Name :** Human Soft  
**Contact Person :** Mr. Mazen Kaawach  
**Email :**[mazen.kaawach@human-soft.com](mailto:mazen.kaawach@human-soft.com)  
**Téléphone:** :00965 243 0210 **Ext :** 301  
**Fax :** 00965 2434809

**Acquisition Date :**2006

## Project Description

As part of a regulated production contract mandating SIT e-learning solutions to implement a production unit in favor of Human Soft.

Tejari Link, a product of Human Soft, is a training module for the biggest electronic trade gate in the Middle East and the Arabic golf. The present project was designed and produced by SIT for Human Soft, reflecting one of the numerous endeavors that SIT provides in the terms of export.

This project is the fruit of a design procedure and advanced technology that led to the increase in the interactivity of the module.



## STEG

### SIT E-Learning Solutions

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## Client Details

**Client Name :** Société Tunisienne de l'Electricité et du Gaz STEG **Acquisition Date:** December2005  
**Contact Person :** Mr Moncef AMMOUS  
**E-mail :** [mammous@steg.com.tn](mailto:mammous@steg.com.tn)  
**Phone:** 71 341 415 ;**Fax :** 71 341 668

## Project Description

As part of the staff awareness program on problems related to the security of information systems, the Tunisian Company of Electricity and Gas (STEG) introduced a software solution to ensure proper supervision and initiation of its human capital to computer security.

This solution includes an awareness module for communication tools such as forums, chat, user creation, lexicon ...

The objectives of this awareness program are:

- To become aware of the threat,
- To know where it is
- To know the strategy of action to counter it

This module is intended for a secular population in the field of security and allows the security manager to have information and feedback concerning the membership of users as well as the level of knowledge reached. One of the strengths of this module is that it is developed with flash technology and complies with the SCORM 1.2 standard.



## SNCFT S8

### SIT E-learning Solutions

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## Client Details

**Client Name :** Société Nationale des Chemins de Fer Tunisiens SNCFT

**Acquisition Date:** 2005

**Contact Person :** Mr Mohamed LAABIDI

**Phone :** 71 439 677 ; **Fax :** 71 293 034

## Project Description

SIT E-learning solutions was mandated by SNCFT Training Center to implement training courses, assisted by computer, for the Security General Regulation (RGS) modules.

The RGS (includes 12 modules) concerns about 1500 SNCFT security agents. The goal behind this training is to enable the agents to follow the training, to be up-to-date and to refresh their knowledge directly from their workplace.

The selected module, referred to as pilot, must be online to allow the continuous access in terms of space and time.

These contents were to be diffused later through a pedagogic platform.

The SNCFT assigned this project to SIT since it has high competences which could lead to the perfect implementation of the mission of:

- Drafting an educational content relative to the RGS modules.
- The deployment of the training session according to the realized pedagogic content.
- The installation, dissemination, and training on achieved educational content.
- The validation of a pilot action in order to spread it internally to other modules.

This project aims at achieving the best visual presentation of the train circulation scenario. Therefore, there were scenes creations initiating by 3D-studio max, then animated by macro mid flash, and the whole was integrated into a Tool book player from Sun Total.



# PNEA

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## Client Details

**Client Name:** Programme National de l'Enseignement des Adultes PNEA

**Acquisition Date:** 2004 – 2005

**Contact Person :** Mr. Ezzeddine Chérif

**E-mail :** [ezzedine.cherif@rnas.gov.tn](mailto:ezzedine.cherif@rnas.gov.tn)

**Phone:** 71 564 474 ;**Fax :** 71 567 815

## Project Description

In the framework of implementing a mid-term system of distance education for the benefit of its target population, The National Program for Adult Education has decided to integrate E-learning through a pilot project that includes:

- Media coverage of a PNEU train-the-trainers course on adult teaching methodologies.
- The organization of seminars in virtual classrooms(e-meetings) for the PNEA staff and trainers. These E-meetings will involve PNEA's staff from different regions of Tunisia, for organizational and strategic purposes on one hand and educators' awareness on the use of ICTs in their training approach on the other hand.



# ENIT

**SIT E-learning Solutions**

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## Client Details

**Client Name :** ENIT  
Ecole Nationale d'Ingénieurs de Tunis)  
**Contact Person :** Mme Najla ROMDHANE  
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**Phone :** 71 872 880 ; **Fax :** 71 872 729

**Acquisition Date:** 2004 – 2005

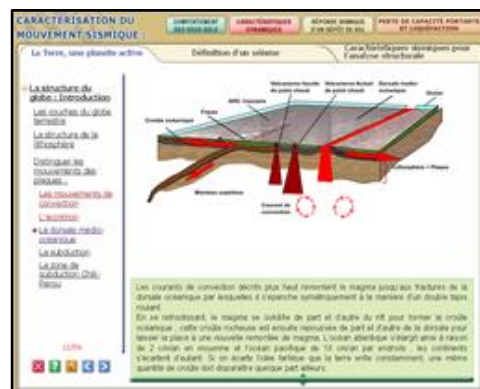
## Project Description

Production of a set of courses in PowerPoint format enriched with animations and voiceovers.

The ultimate goal of the partnership project is to provide ENIT with a comprehensive and integrated solution for continuous training.

The Public Private Partnership also provides training of all teachers involved in new course design techniques, also known as Instructional Design or Lateral Thinking.

In total, 70 modules are to be designed. From characterizing the different scenarios and Story Boarding on to a second phase which is production.



# Tunisie Télécom – Mignart 2

**SIT E-learning Solutions**

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## Client Details

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**Contact Person :** Mr. Majed KHALFALLAH  
**E-mail:** [m.khalfallah@ttnet.tn](mailto:m.khalfallah@ttnet.tn)  
**Phone:** 71 788 209 ; **Fax :** 71 791 139

**Acquisition Date:** 2004

## Project Description

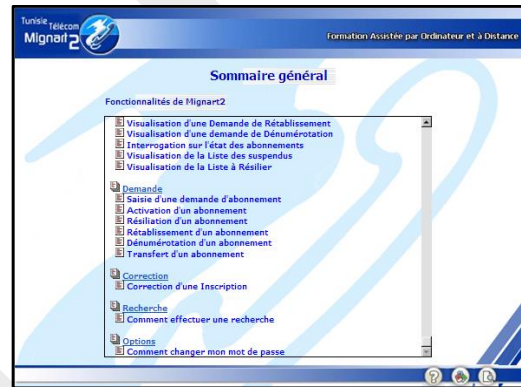
The implementation of a distance learning course on Mignart 2, an application developed by Tunisie Télécom.

Mignart2 is a tool for the management of prepaid telephone subscriptions. This training course is based on the simulation of the software.

This course is designed to be accessible for Tunisie Télécom Actels personnel to affect their training or to demand information about any task to be fulfilled on **MIGNART2** software and to unlock a blocking situation generated by a client's request at the level of the Actel.

This training is available at any time and it includes two important components:

- Comprehensive training covering all features of the application
- A help desk including every situation those users may face during their work.



# National Agency for Energy Conservation

**SIT E-learning Solutions**

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## Client Details

**Client Name :** ANME (National Agency for Energy Conservation)  
**Contact Person :** MmeKaoutherLhidheb  
**E-mail :** [BOC@anme.nat.tn](mailto:BOC@anme.nat.tn)  
**Phone :** 71 787 700 ;**Fax :** 71 784 624

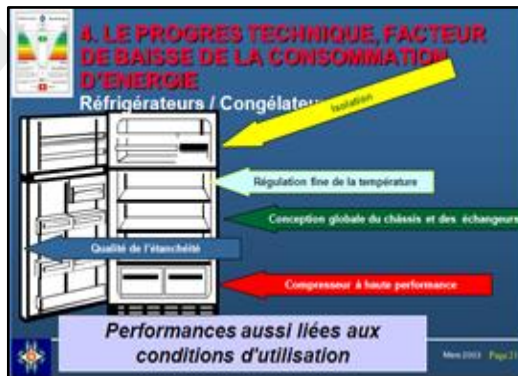
**Acquisition Date:** 2004

## Project Description

Design and creation of a distance learning course aiming at raising people's awareness about Energy Consumption while introducing the national program of energy labeling in Tunisia.

This training module produced with Web technology makes it possible to present the label energy to the consumer, supplier, and manufacturer and demonstrates the economic impact generated by such a labeling campaign.

Assessment exercises and simulations helped to enrich this course and make it more interactive and well developed, evolving around very clear training objectives.





# TunisieTélécom – SAGESS

## SIT E-learning Solutions

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## Client Details

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**E-mail :**[m.khalfallah@ttnet.tn](mailto:m.khalfallah@ttnet.tn)  
**Site Web:**[www.tunisiatelecom.tn](http://www.tunisiatelecom.tn)  
**Phone:** 71 788 209 ; **Fax :** 71 791 139

**Acquisition Date:** 2003

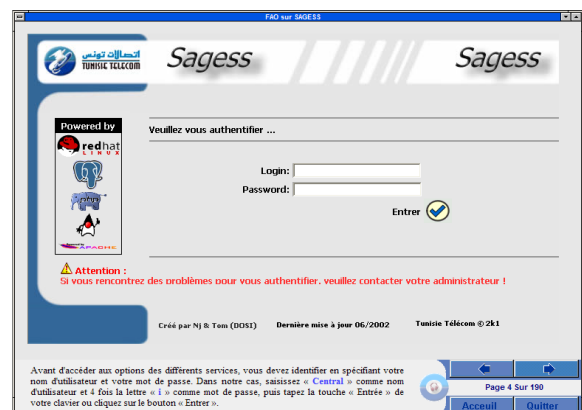
## Project Description

Design of an e-learning course on SAGESS software.

SAGESS is a software developed by Tunisie Télécom. It involves a system for the supply and stock management of prepaid top-up cards.

This course is based on the total and perfect simulation of the training software. It also includes exercises and assessments at the end of each learning module to evaluate the learners' performance.

The course is solicited by more than 400 learners from all Actel agencies spread throughout Tunisia.



# ONFP

## SIT E-learning Solutions

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## Client Details

**Client Name :** Office National de la Famille et de la Population  
**Contact Person :** Mr. Faouzi MOSBAH  
**E-mail :** [faomos@yahoo.fr](mailto:faomos@yahoo.fr)  
**Phone :** 71 701 710 / 71 704 677  
**Fax :** 71 704 599

**Acquisition Date:** 2003

## Projet Description

The "Office National de la Famille et de la Population" organizes international training sessions for managers of Information, Education, and Communication (IEC) programs in reproductive health and nationals of Francophone African countries.

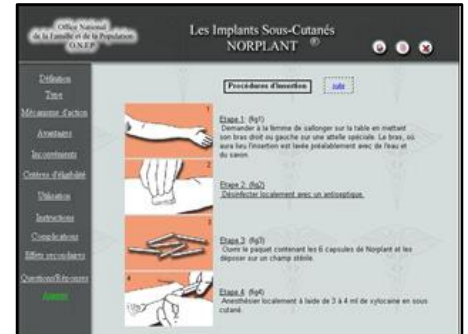
The training provided by the NFBP covers the following topics:

1. Management of IEC's reproductive health programs
2. Audiovisual communication in favor of the reproduction health

To follow and supervise trainees after the training sessions, the NFBP set up a communication network using the Internet, with the following objectives:

- Follow-up and even remote coaching to answer questions and help solve problems encountered by trainees in applying the skills they have acquired.
- Allow trainees to exchange experiences in the field.
- To facilitate synergy of contacts between trainees from different countries.

The project was therefore entrusted to SIT, and took the form of a discussion forum, with asynchronous communication services.



# BATAM

**SIT E-learning Solutions**

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## Client Details

**Client Name:** Groupe BATAM  
**Contact Person :**Mr Néji AROUS  
**E-mail :** [evolution.conseil@planet.tn](mailto:evolution.conseil@planet.tn)  
**Phone :**71 862 666/71 861 325 ;  
**Fax :** 71 861 190/71 950 019

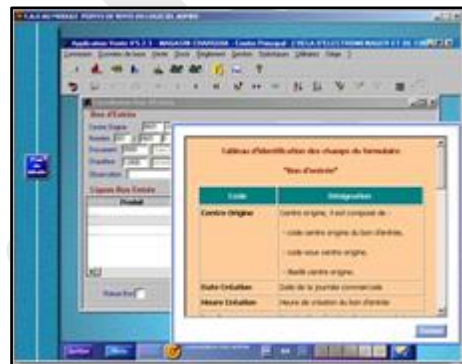
**Acquisition Date:** 2002

## Project Description

Design and implementation of a Computer-Assisted Training Course on an integrated software (ERP) used by the home appliance manager of BATAM.

This module was part of the BATAM virtual training project. It provides training for all customer service agents of BATAM outlets throughout Tunisia.

This interactive module presents the best way to train the staff of this important company (Around 3800 employees), on a management information system developed specifically according to their needs. In this way, the updating of the training on a permanently improving system has been definitively solved, while also avoiding the movement of the staff.



# SIT

( i n t e r n a l   p r o j e c t )

## SIT E-learning Solutions

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## Client Details

**Client name:** SIT E-learning Solutions  
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**Email :**[masmoudik@sit.com.tn](mailto:masmoudik@sit.com.tn)  
**Phone :**71 388 471;  
**Fax :**71 388 473

**Acquisition Date :**2011

## Project Description

This project consists in developing and installing an English language training module on an E-learning platform.

An English language learning module that is divided into three levels:

1. Basic
2. Intermediate
3. Business

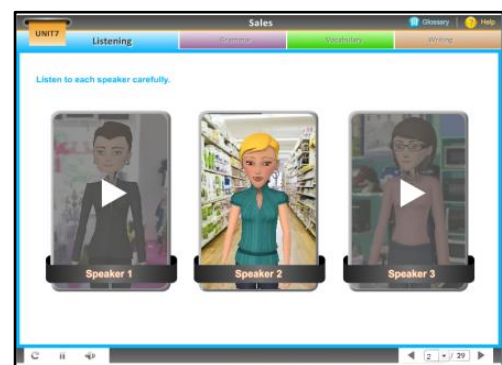
The pedagogical approach adopted for this module is based on the model: Try me, show me, and test me.

The training module includes the following topics:

- Listening
- Grammar (grammaire)
- Vocabulary (vocabulaire)
- Writing (production écrite)
- Phonetics
- Pronunciation with voice recognition

Progress of the project:

- Level test.
- Training (60 days).
- Post-training evaluation.
- IELTS Certification Exam.



# CCI CAPBON

**SIT E-learning Solutions**

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## Client Details

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Chambre du commerce et d'industrie du Cap Bon  
**Contact Person :** M. Moez Hassen  
**Email :** [ccicapbon.export@planet.tn](mailto:ccicapbon.export@planet.tn)  
**Phone :** 23 339 581  
**Fax :** 72 28 72 60

**Acquisition Date:** July2014

## Project Description

CCI Cap Bon has offered to launch a distance training revolving around two topics: Marketing and Finance.

SIT's mission consists of:

- Implementing an educational platform
- Screenwriting of the courses

It is ,therefore, necessary to further develop the scenarios, the realization of graphic elements and animations as well as the integration of different media (graphic elements, animations, voiceovers...)

This project lasted about 2 months, including the stages of needs analysis, from conception to testing and following-up of deployment.



# Faculté des Sciences Juridiques Economiques et de Gestion Jendouba

**SIT E-learning Solutions**

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## Client Details

**Client Name:** FSJEGJ  
**Contact Person :** Hadhba Bghouri  
**Email :** [hedhba.Ounissi@fsjegj.rnu.tn](mailto:hedhba.Ounissi@fsjegj.rnu.tn)  
**Phone:** 78 600 299 ;  
**Fax :** 78 600 300

**Acquisition Date:** 2014/2015

## Project Description

As part of the development of an application necessary to the operation and exploitation of the platform, with specific training for teachers on the digitization of teaching and training of operational administrative staff.

This project has been defined as follows:

- Lot 1: Development of an application needed to operate and exploit the distance teachers platform
- Lot 2: Training of trainers in the creation of digitalized and hosted courses.
- Lot 3: Training on the use and exploitation of the platform



# SIT ( Internal projet )

**SIT E-learning Solutions**

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## Client Details

**Client Name:** SIT elearning Solutions  
**Contact Person :** Mr Kamel Masmoudi  
**Email :**[masmoudik@sit.com.tn](mailto:masmoudik@sit.com.tn)  
**Phone :** 71 388 471  
**Fax :**71 388 473

**Acquisition date :**2011

## Project Description

This internal project consists in providing modules in French for the development of the learner’s French language skills:

Two levels are available :

- Level B1
- Level B2

The pedagogical approach adopted for this module is based on the model: Try me, show me, and test me.

The training module will include the following topics:

- Learning goals
- Comprehension
- Grammar
- Vocabulary
- Evaluation
- Oral production
- Written production

Project process :

- Level test.
- Training (60 days).
- Post-training evaluation.
- DELF Certification Exam



# IFIC

## SIT E-learning Solutions

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**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** l'Institut de la Francophonie pour l'Ingénierie de la Connaissance et la formation à distance

**Acquisition Date :** December 2015

**Contact Person:** Mme. Mona Laroussi

## Project Description

In December 2015, IFIC commissioned SIT to produce an educational resource on :  
Deploying an E-learning platform:  
Installation, administration and integration of an educational content.  
Example and practical case: Moodle "

The mission consists in producing a learning scenario for the resource using the Scenarii Basar tool as well as producing summative and formative evaluations that allow the comprehension of the resource.

This project lasted about 1 month, including the steps of needs analysis, from conception to testing and follow-up of the deployment process.





# ISPA (Institut Supérieur de la Profession d'Avocat)

**SIT E-learning Solutions**

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## Client Details

**Client Name:** ISPA (Institut Supérieur de la profession d'avocat)  
**Contact Person:** Mme Sallami Houda  
**Email :**[houda2206@yahoo.fr](mailto:houda2206@yahoo.fr)  
**Phone :** 71 957 188  
**Fax :** 71 957 137

**Acquisition Date:** 2014 / 2015

## Project Description

Within the frame of institutional capacity building, ISPA has accorded this project to SIT to offer students, teachers, and all stakeholders in this sector a range of communication tools, enabling them to access ISPA services and to carry out most of the operations remotely through a web portal.

For this purpose, SIT has implemented a management system solution for the institute to manage the exchange of information via a web portal in a homogeneous, instant, and secure way.

This system includes the following parts:

- Part1:E-portfolio management system and informational website
- Part 2:Integrated Management System (IMS)
- Part 3:LMS / E-learning system
- Part 4:Dynamic Website Creation



# Office Nationale de la Poste

## SIT E-learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
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**Web site:**[www.sit.com.tn](http://www.sit.com.tn) **E-mail:**[info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name:** Ecole virtuelle de la Poste  
**Contact Person:** Mr Jouini Sofiène  
**Email :** [sofiene.jouini@tnpost.tn](mailto:sofiene.jouini@tnpost.tn)  
**Phone :** 71 333 333  
**Fax :** 71 950 439

**Acquisition Date :** 2011

## Project Description

ONP, the virtual school, launched a consultation under number 2 / EFDI / 2011 for the realization of 4 modules in four languages (Arabic, French, English, and Spanish).

Following a call for tender, ONP entrusted this mission to an organization with the necessary skills to:

- The Scripting of 4 modules
- The creation of evaluations for each module
- The unification of the interface model
- The management of works and their progress according to SIT's ISO and CMMI certified production procedure

This project must be completed within the timeframe prescribed by the client, which is 365 business days.



# Office Nationale de la Poste

**SIT E-learning Solutions**

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name:** Ecole virtuelle de la Poste  
**Contact Person :** Mr Jouini Sofiène  
**Email :** [sofiene.jouini@tnpost.tn](mailto:sofiene.jouini@tnpost.tn)  
**Phone :** 71 333 333  
**Fax :** 71 950 439

**Acquisition Date:** 2011

## Project Description

ONP, the virtual school, has launched an AO for the realization of 19 courses in several languages (English, French, Arabic ,and Russian).

Following a call for tender, ONP entrusted our company with the mission to:

- The Scripting of 19 modules
- The creation of evaluations for each module.
- The unification of the interface model
- The management of works and their progress according to the ISO and CMMI certified production procedure of SIT.

This project must be completed within the timeframe prescribed by the client, which is 365 calendar days.



# ONTT (National Office of Tunisian Tourism)

**SIT E-learning Solutions**

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:**[www.sit.com.tn](http://www.sit.com.tn) **E-mail:**[info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name:** ONTT  
**Contact Person :**Mr. Anis Baradai  
**TEL :** 27806597/71341077

**Acquisition Date :** 2015

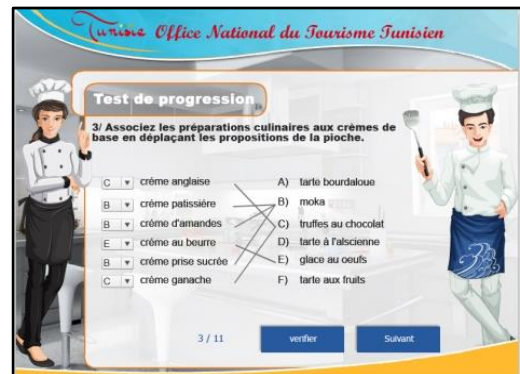
## Project Description

To implement its distance learning portal project, and knowing that the platform solution has already been installed and tested, ONTT launched an AO for the realization of a pastry module (7 chapters).

Following a call for tender, ONTT entrusted this mission to an organization with the necessary competencies for:

- The scripting of 7 chapters.
- The shooting of 50 video sequences.
- The creation of evaluations for each module.
- The unification of the interface model.
- The management of works and their progress according to SIT's ISO and CMMI certified production procedure.

This project must be completed within the timeframes stipulated by the client.



# ONTT (Office National du Tourisme Tunisien)

## SIT E-learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** ONTT  
**Contact Person :** Mr. Anis Baradai  
**TEL :** 27806597/71341077

**Acquisition Date :** 2016

## Project Description

To implement its distance learning portal project, and knowing that the platform solution has already been installed and tested, the ONTT launched an AO for the realization of the kitchen module (8 chapters).

Following a call for tender, ONTT entrusted this mission to an organization with the necessary skills to:

- The scripting of 8 chapters.
- The shooting of 50 video sequences.
- The creation of evaluations for each module.
- The unification of the interface model
- The management of works and their progress according to SIT's ISO and CMMI certified production procedure.

This project must be completed within the timeframe prescribed by the client.



# Office Nationale de la Poste(ONP)

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia

**SIT E-learning Solutions**

**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473

**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client name :** Virtual School of Post  
**Contact Person :** Mr Jouini Sofiene  
**Email :** [sofiene.jouini@tnpost.tn](mailto:sofiene.jouini@tnpost.tn)

**Acquisition Date :**2016

**Phone :** 71 333 333 **Fax :** 71 950 439

## Project Description

ONP, the Virtual School, launched an AO for the realization of 19 courses in several languages (English, French, Arabic and Russian).

Following a call for tender, ONP entrusted this mission to SIT for :

- The screenwriting of 19 modules.
- The creation of evaluations for each module.
- The management of work and its progress according to SIT's ISO and CMMI certified production procedure.

It is important that this project be completed within the timeframe stipulated by the client, (365 calendar days).



## Yunus Social Business

### SIT E-learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:**[www.sit.com.tn](http://www.sit.com.tn) **E-mail:**[info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name:** Yunus Social Business  
**Contact Person :**M. Fares Mabrouk  
**Email :**[fares.mabrouk@gmail.com](mailto:fares.mabrouk@gmail.com)  
**Phone :** 98 312079

**Acquisition date :** March 2017

## Project Description

To improve the supervision of young promoters, Yunus Social Business called upon SIT to create a Massive Online Open Course (MOOC) on the application process for the Social Business Financing Fund.

The shooting was filmed in SIT's studio, with high-end audiovisual equipment to ensure high-quality image, and sound.

The duration of the MOOC is two hours full of animation and graphic illustration.

This project lasted about 2 months, including the steps of needs analysis, from conception to testing and follow-up of the deployment process.



## CIFODECOM 49/2016

### SIT E-learning Solutions

**Address :** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:**+216 29 374 545 **Fax:** +216 71 388 473  
**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

### Client Details

**Client Name :** CIFODECOM  
**Contact Person :** M. Abdelhakim Guesmi  
**Email :** [Abdelhakim.guesmi@cifodecom.com.tn](mailto:Abdelhakim.guesmi@cifodecom.com.tn)  
**Phone :** 28 300 943

**Acquisition Date :** Juin 2017

### Project Description

As part of the national M-DEV project for the development of mobile applications, the Centre for Information, Training, Documentation, and Studies in Communications Technologies (CIFODE'COM) has launched a consultation aimed at «Audiovisual production of online MOOC courses».

This is the design and production of 02 courses/models divided into two (02) independent lots as follows:

- Learn JAVA object-oriented programming
- Learn the HTML5 language

The filming was made in the SIT studio with high-end audiovisual equipment to guarantee a high-quality image and sound.

The duration of both MOOCs is six hours (three hours per MOOC) rich in animation and graphic illustration.

This project lasted about 2 months, including the steps of needs analysis, from design to testing and deployment follow-up.





# CIFODECOM 07/2017

## SIT E-learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
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**Web site:**[www.sit.com.tn](http://www.sit.com.tn) **E-mail:**[info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** CIFODECOM  
**Contact Person :** Mr. Abdelhkim Guesmi  
**Email :** [Abdelhakim.guesmi@cifodecom.com.tn](mailto:Abdelhakim.guesmi@cifodecom.com.tn)  
**Phone :** 28 300 943

**Acquisition Date :** March 2018

## Project Description

As part of the national strategic project for the development of skills and uses of digital technology through MOOCs, CIFODE'COM has launched a call for tender which aims at the realization of MOOC-type video sequences of online courses.

This is the design and production of 07 courses/models divided into 6 independent batches as follows:

- IT Security: user awareness
- Leadership
- Communication techniques
- Management of the budget by objective
- Code of Conduct and Ethics of Public Aid
- Reception quality
- 

Filming was done in SIT's studio with high-end audiovisual equipment to ensure the high quality of image and sound.



## Poulina Group Holding

### SIT E-learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel :** +216 29 374 545 **Fax :** +216 71 388 473  
**Web site:**[www.sit.com.tn](http://www.sit.com.tn)**E-mail:**[info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name:** Poulina Group Holding  
**Contact Person :**Mr. Naceur Kchaou  
**E-mail :**[info@poulinagroup.com](mailto:info@poulinagroup.com)  
[naceur.kchaou@poulinagroup.com](mailto:naceur.kchaou@poulinagroup.com)  
**Phone :**71 454 545  
**Fax :** 71 452 189

**Acquisition Date :** February 2018

## Project Description

The objective behind this training is to develop the learner's skills on 40 Poulina procedures:

- Pest control
- New investment project
- Acquisition of automated systems
- Procedure for evaluation of the OSMOSE function
- FRP User Manual
- Customer litigation

This project lasted about two months and two weeks, including the stages of needs analysis, from conception to testing and follow-up of deployment.



# 5. Standard Courses

# Poulina Group Holding

**SIT E-Learning Solutions**

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia

**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473

**Web site:**[www.sit.com.tn](http://www.sit.com.tn)**E-mail:**[info@sit.com.tn](mailto:info@sit.com.tn)

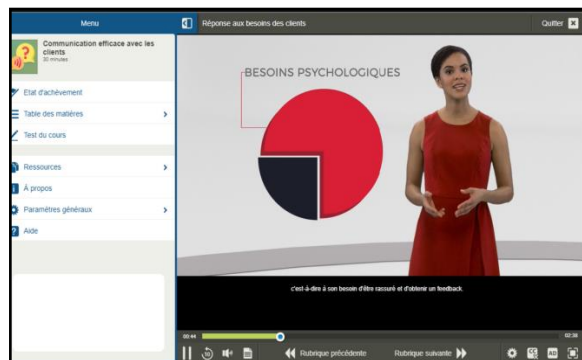
## Client Details

**Client Name :** Poulina Group Holding  
**Contact Person :** Mr Naceur Kchaou  
**E-mail :**[info@poulinagroup.com](mailto:info@poulinagroup.com)  
[naceur.kchaou@poulinagroup.com](mailto:naceur.kchaou@poulinagroup.com)  
**Phone :** 71 454 545  
**Fax :** 71 452 189

**Acquisition Date :** February 2018

## Project Description

Poulina Group Holding is one of the leading groups in Tunisia, seeking to improve the training and the skills of its staff following to its first request of the acquisition of Skill Soft courses, Poulina has renewed its registration in the Skill Soft catalog of E-learning training courses in managerial skills (a license of 21 courses for 400 learners).



# ONTT (Office National du Tourisme Tunisien) Acquisition of English course

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia

**SIT E-Learning Solutions**

**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473

**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name:** ONTT  
**Contact Person :** Mr. Anis Baradai  
**Phone :** 27806597/71341077

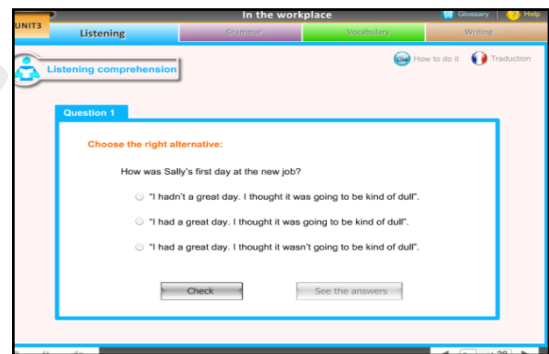
**Acquisition Date:** 2015

## Project Description

To implement its distance learning portal project, and knowing that the platform solution has already been installed and tested, ONTT has launched an AO for the implementation and development of digital learning "English course".

Following a call for tender, ONTT entrusted this mission to SIT for the following :

- The installation and deployment of the educational tape on the ONTT platform.
- Specific training for tutoring teachers.
- Acquisition of the English course "intermediate level".



# ONTT (Office National du Tourisme Tunisien)

## SIT E-Learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia

**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473

**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name:** ONTT  
**Contact Person :** Mr. Anis Baradai

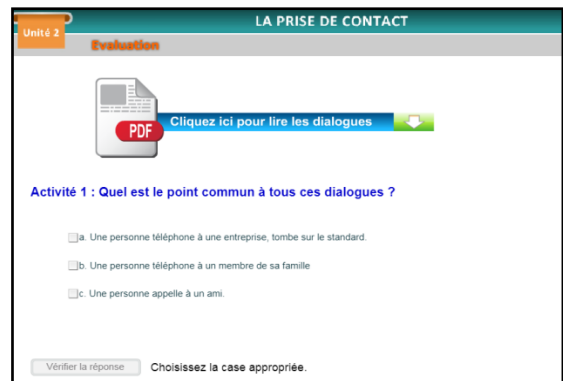
**Acquisition Date :** 2015  
**Phone:** 27 806 597 – 71 341 077

## Project Description

To implement its distance learning portal project, and knowing that the platform solution has already been installed and tested, ONTT has launched an AO for the implementation and development of digital learning "French course".

Following a call for tender, ONTT entrusted this mission to SIT to:

- French language training via E-learning.
- Deployment of the educational tape on the ONTT platform.
- Setting and registration of teachers.



# CYNAPSYS

## SIT E-Learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel. :** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** CYNAPSYS  
**Contact Person :** Mr. Naceur Kchaou  
**Email :** [info@poulinagroup.com](mailto:info@poulinagroup.com)  
[naceur.kchaou@poulinagroup.com](mailto:naceur.kchaou@poulinagroup.com)  
**Phone :** 71 454 545 ; **Fax :** 71 452 189

**Acquisition Date :** July 2006

## Project Description

To accelerate the pace and to improve the quality of the training of its human resources, The General Management of CYNAPSYS wishes to innovate and adopt the E6learning concept.

Intending to organize training courses for all the staff of the company, and with the aim of developing the IT knowledge and skills, the Branch seeks to act quickly while ensuring the same quality of training for all the human resources.

The "Moodle" platform has been selected and hosted for the management and monitoring of training actions.



# TELNET

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia

**SIT E-Learning Solutions**

**Tel :** +216 29 374 545 **Fax:** +216 71 388 473

**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** TELNET  
**Contact Person :** Mr. Ghazi Bouricha  
**E-mail :** [ghazi.bouricha@groupe-telnet.net](mailto:ghazi.bouricha@groupe-telnet.net)  
**Phone:** 71 858 055 ; **Fax :** 71 858 056

**Acquisition Date :** 2010

## Project Description

In a constant effort to improve its staff's performance, TELNET General Management is embarking on a distance learning project called E-learning.

It's a Computer-Assisted and Distance Learning (ODL) course on high-level, certified Skillssoft courses with learning contents.

To succeed in this project, TELNET management chose, as remote learning integrated solution, a high-performance educational platform recognized worldwide: that is MOODLE.





## ATL leasing

**SIT E-learning Solutions**

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** ATL Leasing  
**Contact Person :** Hatem Djebbi  
**E-mail:** D.hatem@atl.com.tn  
**Phone :** 71 238000 **Fax :** 71 755 417

**Acquisition Date:**2009

## Project Description

Acquisition and installation of distance learning modules in office automation "Office 2007" on Microsoft Office 2007 (Skill soft) for the ATL staff.

The "Moodle" platform has been selected and hosted for the management and monitoring of training actions.



## Bank of Tunisia

### SIT E-learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** Bank of Tunisia  
**Contact Person :** Mr. Slamia Zaghib  
**Phone :** + 216 71 332 527 ; **Fax :** 71 348 110

**Acquisition Date :**2008

## Project Description

The general management and training department of "Bank of Tunisia" launched a pilot project / Proof of concept, to ensure the success of the adoption of e-learning within their institution.

For this, the theme was restricted to office automation and the development of managerial skills, and the target population is limited to 75 directors.

The following tools have been installed:

- Development of managerial skills
- Performance Management
- MS Access 2003
- MS Access 2003 (basic / current use)
- MS Excel 2003 (advanced use II)

SIT has provided all the necessary efforts to make this program succeed at all levels:

- Corporate culture
- Organization of the training process
- Computer infrastructure



## SONEDE

### SIT E-learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:**[www.sit.com.tn](http://www.sit.com.tn) **E-mail:**[info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** SONEDE  
**Contact Person :** Mr. Habib Jomaa  
**Phone :** 71 778 000 ; **Fax :** (+216) 71 778 400F

**Acquisition Date:** February 2008

## Project Description

As a result of the success of the first project, the DHR of SONEDE renewed the contract for the e-learning standard modules deployment for a larger population.

SIT was mandated to deploy a distance training session via the web on an office software MS office XP near a population of 70 executives.

A team of distance learning facilitators was set up, to ensure effective conduct of this training and to generate the attendance and scoring reports

(level test and master's degree modules) in addition to analyzing them with the head of the project nominated by the DHR of SONEDE.



## House of Representatives

### SIT E-learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:**[www.sit.com.tn](http://www.sit.com.tn) **E-mail:**[info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** Chambre Des Députés  
**Contact Person :** Mr. Mondher REZGUI  
**E-mail :**[mrezgui@chambre-dep.tn](mailto:mrezgui@chambre-dep.tn)  
**Phone :** 71 511 440 ; **Fax :** 71 510 200

**Acquisition Date:** March 2007

## Project Description

Acquisition of training modules on office automation.

The ever innovating CDD general management has set its ultimate goal to develop its personnel's skills in office tools management. This project includes three phases:

- Pre-assessment (placement tests) of existing or current skills.
- Intensive and controlled training based on the pre-evaluation session's results.
- Evaluation of acquired skills while designing comparative statements and learning reports.

The achievement of this objective depends on the success and customer satisfaction further to the implementation of the first e-learning solution (mode: tutored self-training) for 120 people.

The Skill Vantage Manager LMS has been used to administer and ensure the success of this first e-learning system used within the House of Parliament.

# El Fouledh

**SIT E-learning Solutions**

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

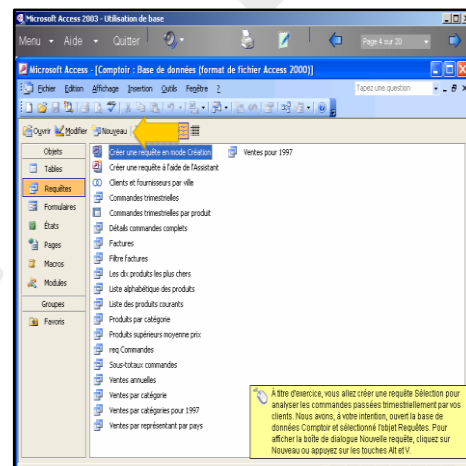
**Client Name :** Société Tunisienne de Sidérurgie El Fouledh  
**Acquisition Date:** May 2007  
**Contact Person :** Mme. Saloua Ben Said  
**E-mail :** [s.bensaid@elfouladh.com.tn](mailto:s.bensaid@elfouladh.com.tn)  
**Phone :** 72 46 45 22 ; **Fax :** 72 464 911

## Project Description

Aware of the opportunity of training in the workplace, the personnel affairs department, and the IT department of the Tunisian steel company, El Fouledh decided to introduce learning with the self-training mode near a population of 7 learners, involving the IT team and the human resources department.

The first project came as a test project which involves deployment:

- A course on Microsoft Access
- 5 courses on Oracle 8.



## Courses in IT Security Awareness

### SIT E-learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
**Tel.:** +216 29 374 545 **Fax:** +216 71 388 473  
**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** SIT (Solution de revente)  
**Contact Person :** Mr. Sofiène Ben Amor  
**E-mail :** [info@sit.com.tn](mailto:info@sit.com.tn)  
**Phone :** +216 71 388 471; +216 71 388 475  
**Fax:** +216 71 388 473

**Acquisition Date :** Ver. : 2.1.2 February 2007

## Project Description

SIT developed a software solution for customers willing to conduct a computer security awareness campaign for its entire staff.

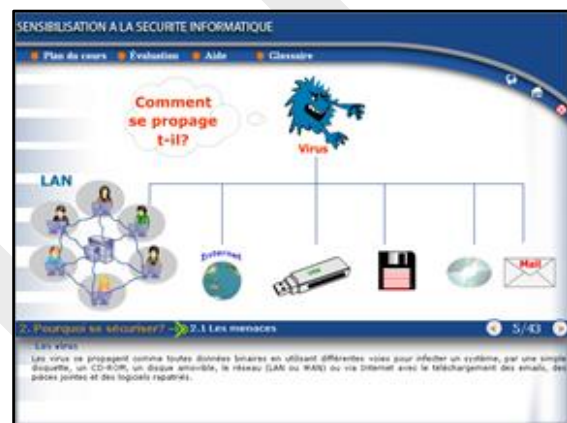
This solution integrates an awareness module, into communication tools such as forums, chat, user creation, and lexicon...

The sensitization objectives are :

- Awareness of threats
- Identify their locations
- Determine protection means

This module concerned a profane population in the security field.

One of the key points of this module is that it is developed with Flash technology and complies with SCORM 1.2 standard.



# CEPEX

## SIT E-learning Solutions

**Address:** 3, Fonderies street Z.I. Ben Arous 2013 Tunisia  
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**Web site:**[www.sit.com.tn](http://www.sit.com.tn) **E-mail:**[info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** CEPEX  
**Contact Person :** Kaouther Trabelsi  
**E-mail:** [ktrabelsi@cepex.nat.tn](mailto:ktrabelsi@cepex.nat.tn)  
**Phone :** 71 23 42 00 ;  
**Fax :** 71 23 73 25

**Acquisition Date :** September 2006

## Project Description

As part of CEPEX's global vision to provide specialist training modules in the international trade techniques field to the exporter device, CEPEX has opted for E-learning as an economical, efficient and flexible training device.

CEPEX has launched a pilot project in the first phase and internally for a population of 80 people (almost all CEPEX staff), acquiring generic modules for training in office automation.

The training department's management uses the "SkillVantage Manager" administrator for the management and monitoring of training actions.



# Poulina Group Holding

**SIT E-learning Solutions**

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**Web site:**[www.sit.com.tn](http://www.sit.com.tn) **E-mail:**[info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** Poulina Group Holding  
**Contact Person :** Mr Naceur Kchaou  
**E-mail :**[info@poulinagroup.com](mailto:info@poulinagroup.com)  
[naceur.kchaou@poulinagroup.com](mailto:naceur.kchaou@poulinagroup.com)  
**Phone :** 71 454 545  
**Fax :** 71 452 189

**Acquisition Date :** July 2006

## Project Description

Acquisition of training modules in office automation.

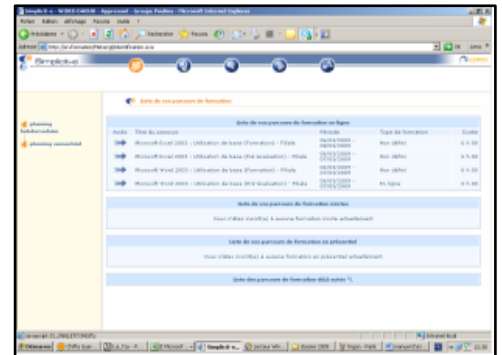
Poulina group’s ever-innovative direction has set itself the ultimate goal of developing its staff’s office automation skills.

This project is composed of three phases:

- Pre-assessment (level tests) of existing or current skills.
- Accelerated and controlled training based on the results of pre-assessment sessions.
- Assessment of the skills acquired while developing comparative and learning reports.

The achievement of this objective is conditioned by the success and satisfaction following the deployment of a first E-learning solution (mode: tutored self-training) for 500 people. This contract is renewable every year which will allow the adaptation of training courses to the needs of the human resources.

The "Skill Vantage Manager" administrator has been acquired for the management and monitoring of training actions.





## Pôle Technologique El Ghazela

### SIT E-learning Solutions

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**Web site:**[www.sit.com.tn](http://www.sit.com.tn) **E-mail:**[info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name :** Pôle El Ghazela des Technologies de la Communication **Acquisition Date :** 2005  
**Contact Person :** Mme Leila Masmoudi  
**Phone :** 71 856 600  
**Fax :** 71 857 600

## Project Description

Acquisition of generic modules for training in office automation.

The administrator of "SkillVantage Manager" has been acquired for the management and monitoring of training actions.

Installation, setting, and configuration of the solution acquired in the existing structure of the Technological Pole Intranet.



# Electrostar

## SIT E-learning Solutions

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**Web site:**[www.sit.com.tn](http://www.sit.com.tn) **E-mail:**[info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name:** ELECTROSTAR  
**Contact Person :**Mr. Lassâad CHAARI  
**E-mail :**[lassaad.chaari@electrostar.com.tn](mailto:lassaad.chaari@electrostar.com.tn)  
**Phone :**71 396 222  
**Fax :** 71 396 959

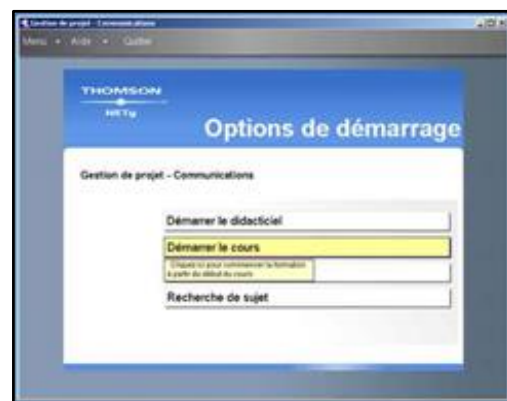
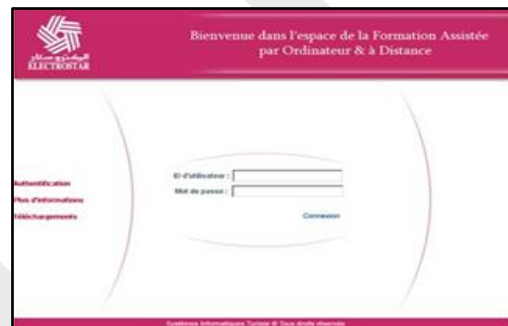
**Acquisition Date:** 2005

## Project Description

The acquisition of generic modules for office automation training and English language.

The administrator of "Skill Vantage Manager" has been acquired for the management and the follow-up of training actions.

Installation, setting, and configuration of the acquired solutions in the existing structure of ELECTROSTAR Intranet portal.



## Tunisia Telecom

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## Client Details

**Client Name:** Tunisia Telecom  
**Contact Person :** Mr. Majed KHALFALLAH  
**E-mail :** [m.khalfallah@ttnet.tn](mailto:m.khalfallah@ttnet.tn)  
**Site Web:** [www.tunisitelecom.tn](http://www.tunisitelecom.tn)  
**Phone :** 71 788 209  
**Fax :** 71 791 139

**Acquisition Date :** 2004

## Project Description

After the study made alongside Tunisia Telecom, its program engineer's entrusted E-learning and are receiving a distant Intranet-based training on Oracle 9i. This training was closely monitored by the Training Managers thanks to the Skill Vantage Manager, which represents a platform for the management of courses and learners allowing a meticulous follow-up of the training progress.



# STEG

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## Client Details

**Client Name:** Société Tunisienne de l'Electricité et du Gaz STEG  
**Contact Person :** Mme. Leila BOUTERAA  
**Phone :** 71 341 311 ;  
**Fax :** 71 341 401/71 349 981

**Acquisition Date:** 2004

## Project Description

Acquisition of generic distance learning modules on Office automation.

The Skill Vantage administration Manager was acquired for the management and follow-up of training actions.

Installation, setting and configuration of acquired solutions in the existing structure of STEG Intranet portal.



# CNSS

## SIT E-learning Solutions

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## Client Details

**Client Name:** Social Security National Fund– CNSS      **Acquisition Date:** 2002  
**Contact Person :** M. Tarak CHTOUKA  
**Phone :** 71 285 213/71 795 620  
**Fax :** 71 892 148/ 71 287 707

## Project Description

Internet license acquisition (ASP) of all office modules for CNSS General Management and senior executives. The acquired courses are part of the THOMSON-NET catalog and cover all office automation training levels and needs.

In order to contribute to the success of this project, SIT provided the technical and educational support and offered a service of administration of the training actions for the benefit of the project manager. In this way, SIT made sure that the information was sent back to the training center director using the THOMSON-NETg SVM Web Administrator.



## BIAT

### SIT E-learning Solutions

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## Client Details

**Client Name:** Banque Internationale Arabe de Tunisie B.I.A.T  
**Contact Person :** Mme Anissa REKIK

**Acquisition Date:** 2002, till now  
**Phone :** 71 286 766/71 286 908 ;  
**Fax :** 71 287 236/71 289 473

## Project Description

Acquisition of standard modules for distance learning in Auralog languages and Oracle 9i database, Thomson-NETg, for the benefit of the training center.

The "Skill Vantage Manager" administrator was acquired for the management and monitoring of the training actions.



# El Fouledh

## SIT E-learning Solutions

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## Client Details

**Client Name :** Société Tunisienne de Sidérurgie El Fouledh  
**Acquisition Date :** May 2007  
**Contact Person :** Mme. Saloua Ben Said  
**E-mail :** [s.bensaid@elfouladh.com.tn](mailto:s.bensaid@elfouladh.com.tn)  
**Phone :** 72 46 45 22  
**Fax :** 72 464 911

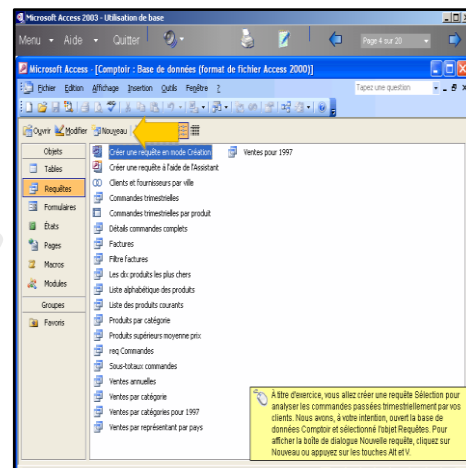
## Project Description

Aware of the opportunity of training in the workplace, the personnel affairs department and the IT department of the Tunisian steel company El Fouledh decided to introduce learning with the self-training mode.

The first project, came as a test project which involves deployment:

- A course on Microsoft Access
- 5 courses on Oracle 8.

This involved a small population of 7 learners, including the IT team and the human resources department.



## Loukil Management Conseil

### SIT E-learning Solutions

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## Client Details

**Client Name:** Loukil Management Conseil  
**Contact Person :**M. Mohamedali Hammemi  
**Email :**[mohamedali.hammami@lmc.com.tn](mailto:mohamedali.hammami@lmc.com.tn)  
**Phone :** 71 964 738 -58 432 001  
**Fax :**71 964 739

**Acquisition Date :**February 2013

## Project Description

Loukil Management Council proposed to adopt E-learning (distance training) for better management and refinement of a skills development program.

SIT had the mission of:

- ✓ setting up an educational platform
- ✓ proceeding with the installation of the following modules:
  - Skills of tomorrow's leaders
  - Development tools for tomorrow's leaders
  - Manage as a coach and advisor
  - Skills of tomorrow's leaders
  - Development tools for tomorrow's leaders

Graphics, images, themes, and styles in Excel 2007.





# 6. Web Site

# Blue Umbrella

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## Client Details

**Client Name:** Freedom House  
**Contact Person:** Fathi Zabaar  
**Email :** [sofiene.jouini@tnpost.tn](mailto:sofiene.jouini@tnpost.tn)  
**Phone:**71 333 333 ;  
**Fax :**71 950 439

**Acquisition Date:** 2006

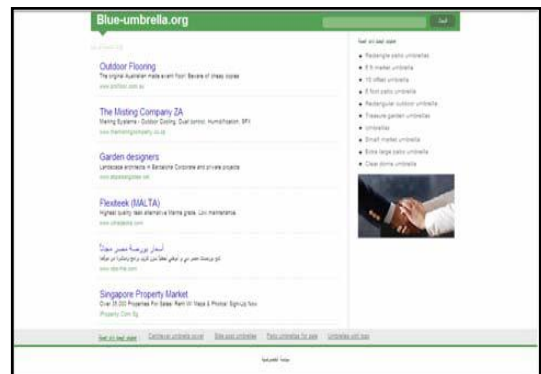
## Project Description

Freedom House has launched a regional program of support for democracy in the Middle East countries called "New Generation".

To consolidate its activities, it decided to build an information portal open to the world. Blue-Umbrella is the name of the portal put online to inform the public about the "New Generation" program and to create a collaborative workspace reserved for its members.

This project has been entrusted to SIT, following an international call for tender, which has designed a portal with two environments. The first is public, having the mission of disseminating information, and the second is private consisting of a reserved member area for collaborative work with a system of Wiki pages, forum, shared archive folder, collaborative work tools ...

The portal is designed in two languages: English and Arabic.



# CEJJ (Center of Legal and Judicial Studies)

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## Client Details

**Client Name :** CEJJ  
**Contact Name :** M.Riadh Essid  
**Email :** [cejj@cejj.rmrt.tn](mailto:cejj@cejj.rmrt.tn)

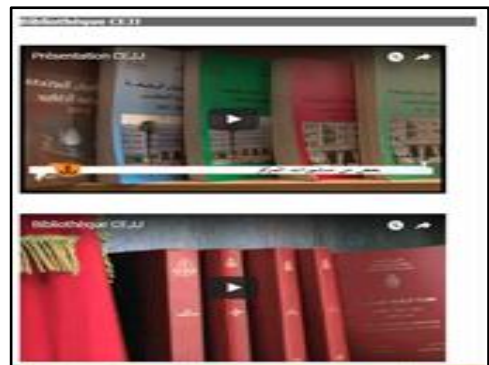
**Acquisition Date :** September 2015  
**Phone:** 71 849 617;  
**Fax :** 71 849 460

## Project Description

In April 2015, CEJJ commissioned SIT for the realization of a project that consists of the following:

Design and creation of a website allowing CEJJ to promote its activities, disseminate its publications to judges, professionals, and the general public, and have an internal communication platform.

This project lasted approximately 46 days, including the steps of needs analysis, from design to testing and follow-up of deployment.



## Court Of Appeal

**SIT E-learning Solutions**

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**Web site:** [www.sit.com.tn](http://www.sit.com.tn) **E-mail:** [info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name:** Court of appeal Tunisia  
**Contact Person :** Mr. Messai Mohamed  
**Email :** [mohamed.messai@gmail.com](mailto:mohamed.messai@gmail.com)  
**Phone:** 71 561 777  
**Fax :** 71 569848

**Acquisition Date:** 24/11/2016

## Project Description

Given the absence of a website specific to the Court of Appeal Tunisia, PARJ entrusted us with the mission of designing and producing a website that can reach professionals and the general public.

This project was carried out in collaboration with PARJ to strengthen the rule of law and support the democratic transition by supporting the process of justice and the prison reform system, by European and international standards.



## Court of Cassation

### SIT E-learning Solutions

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**Web site:**[www.sit.com.tn](http://www.sit.com.tn)**E-mail:**[info@sit.com.tn](mailto:info@sit.com.tn)

## Client Details

**Client Name:** Court of Cassation  
**Contact Person :** Ben Amor Ridha  
**Email :**[ridhabenamor@hotmail.fr](mailto:ridhabenamor@hotmail.fr)

**Acquisition Date :** 11 August 2016  
**Phone:**71 569 276 /98 403 084  
**Fax :**71 571 178

## Project Description

The Court of Cassation entrusted our company with the mission of designing and producing a website that can reach professionals and the general public since it does not own a specific one.

This project was carried out in collaboration with PARJ to strengthen the rule of law and support the democratic transition by supporting the process of justice and the prison reform system, under European and international standards.



# INSARAG

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## Client Details

**Client Name:**  
INSARAG—Office National de la Protection Civile  
**Contact Person :** Ramzi Dhafer

**Acquisition Date:** 2004

## Project Description

INSARAG, an intergovernmental network under the guise of the United Nations, aims to provide a platform for information exchange, develop standards for international assistance USAR, and design a methodology for international cooperation and coordination in the field of earthquake solutions.

INSARAG has entrusted SIT with the realization of its website, integrated with that of the United Nations Office, for the Coordination of Humanitarian Affairs (OCHA), in Arabic and French, as it is the first Tunisian experience in the field of NTIC with the Organization of the United Nations.



# ONAT

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## Client Details

**Client Name :** ONAT  
**Contact Person:** Aymen Abbes  
**Email :** [abbesaymen@gmail.com](mailto:abbesaymen@gmail.com)

**Acquisition Date :** 11 August 2016  
**Phone :** 71 560 315  
**Fax :** 71 563 787

## Project Description

“L’Ordre National des Avocats de Tunisie” (ONAT) remains a little known to the public since its website has limited features.

Subsequently, ONAT asked to carry out this project which aims to design improvements for the existing site. Allowing ONAT, on one hand, to publish its activities and programs to strengthen the rule of law, and, on the other hand, to improve exchanges between the Order and lawyers. A website that responds to the needs of ONAT integrates the following modules:

- Educational platform for face-to-face and distance training.
- Gateway SMS, for event notifications and training registrations.
- Merchant card for online payment (e-dinar / postal and bank), communicating with the CARPA module, and the subscription payment management module at ONAT.



# PARJ

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## Client Details

**Client Name:** PARJ  
**Contact Person :** M. Nizar Najjar  
**Email :** [nizar.najjar@parj.gov.tn](mailto:nizar.najjar@parj.gov.tn)

**Acquisition Date :** April 2015  
**Phone:** 22 517 778

## Project Description

PARJ, whose activity began in 2013, does not have an accessible website for the public and professionals to promote its activities.

The specific objective of this mission was to:

- Setting up an educational platform
- Course Scripting
- Follow-up

This project lasted about 2 months, including the stages of needs analysis, from conception to testing and follow-up of deployment.





# PROQUAL

**SIT E-learning Solutions**

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## Client Details

**Client Name :** PROQUAL  
**Contact Person :** Mr. Imed Ben Yedder

**Acquisition Date :** 2004

## Project Description

PROQUAL, a research, consulting, and training company, is specialized in the upgrading and establishment of quality management systems, the environment, and safety systems starting from the companies' operational processes.

PROQUAL entrusted SIT with the realization of its Web site, including its service offerings, enriched with an E-learning space suggested by SIT on generic office modules.

